



ODISHA COMPUTER APPLICATION CENTRE

**REQUEST FOR PROPOSAL**

Enq.No.-OCAC-CERT-INFRA-0003-2025-26004

Odisha Computer Application Centre (OCAC) invites Request for Proposal (RFP) for Selection of Agency for Supply and Installation of Hardware and Peripherals for Cyber Security Operation Centre (CSOC), Govt. of Odisha. For details please visit websites [www.ocac.in](http://www.ocac.in) & [www.odisha.gov.in](http://www.odisha.gov.in).

The bid shall be submitted in electronic mode only in the portal <https://enivida.odisha.gov.in> latest by **04.02.2026, 2:00 P.M.** OCAC reserves the right to accept/reject any/ all bids without assigning any reason thereof.

General Manager(Admin), OCAC, Plot No.-N-1/7-D, Acharya Vihar, P.O.-RRL, Bhubaneswar-751013, Ph.-2567280/ 2567064/2567295

# Request for Proposal



**Request for Proposal (RFP) for Selection of  
Agency for Supply & Installation of  
Hardware & Peripherals for  
Cyber Security Operation Centre (CSOC)  
Government of Odisha**

**RFP No- OCAC-CERT-INFRA-0003-2025-26004**



**Odisha Computer Application Centre**  
(Technical Directorate of E & I.T. Department, Government of Odisha)  
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### **DISCLAIMER**

The information contained in this Tender document or subsequently provided to **Bidder(s)**, whether verbally or in documentary or any other form by Odisha Computer Application Centre (OCAC) or any of their employees is provided to Bidder(s) on the terms and conditions set out in this Tender Document and such other terms and conditions subject to which such information is provided.

This Tender is not an agreement and is neither an offer nor invitation by the OCAC to the Bidders or any other person. The purpose of this Tender is to provide interested parties with information that may be useful to them in making their technical and financial offers pursuant to this Tender (the "**Bid**"). This Tender includes statements, which reflect various assumptions and assessments arrived at by the OCAC in relation to the Project. Such assumptions, assessments and statements do not purport to contain all the information that each Bidder may require. This Tender may not be appropriate for all persons, and it is not possible for the OCAC, to consider the technical capabilities, investment objectives, financial situation and particular needs of each party who reads or uses this Tender. The assumptions, assessments, statements and information contained in this Tender may not be complete, accurate, adequate or correct. Each Bidder should, therefore, conduct its own investigations, studies and analysis and should check the accuracy, adequacy, correctness, reliability and completeness of the assumptions, assessments, statements and information contained in this Tender and obtain independent advice from appropriate sources.

Information provided in this Tender to the Bidder(s) is on a wide range of matters, some of which depends upon interpretation of law. The information given is not an exhaustive account of statutory requirements and should not be regarded as a complete or authoritative statement of law. OCAC accepts no responsibility for the accuracy or otherwise for any interpretation or opinion on law expressed herein.

OCAC, makes no representation or warranty and shall have no liability to any person, including any Bidder under any law, statute, rules or regulations or tort, principles of restitution or unjust enrichment or otherwise for any loss, damages, cost or expense which may arise from or be incurred or suffered on account of anything contained in this Tender or otherwise, including the accuracy, adequacy, correctness, completeness or reliability of the Tender and any assessment, assumption, statement or information contained therein or deemed to form part of this Tender or arising in any way in this Bid Stage. OCAC also accepts no liability of any nature whether resulting from negligence or otherwise howsoever caused arising from reliance of any Bidder upon the statements contained in this Tender.

OCAC may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information, assessment or assumptions contained in this Tender. The issue of this Tender does not imply that OCAC is bound to select a Bidder or to appoint the Preferred Bidder, as the case may be, for the Project and OCAC reserves the right to reject all or any of the Bidders or Bids without assigning any reason whatsoever.

OCAC reserves all the rights to cancel, terminate, change or modify this selection process and/or requirements of bidding stated in the Tender, at any time without assigning any reason or providing any notice and without accepting any liability for the same.

The Bidder shall bear all its costs associated with or relating to the preparation and submission of its Bid including but not limited to preparation, copying, postage, delivery fees, expenses associated with any demonstrations or presentations which may be required by OCAC or any other costs incurred in connection with or relating to its Bid. All such costs and expenses will remain with the Bidder and OCAC shall not be liable in any manner whatsoever for the same or for any other costs or other expenses incurred by a Bidder in preparation or submission of the Bid, regardless of the conduct or outcome of the Bidding Process.

## Definitions /Acronyms

<b>Term</b>	<b>Definition</b>
<b><u>Authorized Representative</u></b>	Any person authorized by either of the parties
<b><u>Bidder</u></b>	Any Firm offering the solution(s), service(s) and /or materials as required in the RFP. The word Bidder when used in the pre-award period shall be synonymous with parties bidding for this RFP, and when used after award of the contract shall mean the successful party with whom OCAC, is rendering of services for implementation of this project.
<b><u>OEM</u></b>	Original Equipment Manufacturer
<b><u>Party</u></b>	Means OCAC or Bidder, individually and “Parties” mean OCAC and Bidder, collectively
<b><u>Proposal/Bid</u></b>	The Pre-Qualification – cum – Technical Proposal and Commercial Proposals all together, i.e., complete proposal for the implementation of this project
<b><u>Request for Proposal (RFP)</u></b>	Means this document and its annexure etc., seeking a set of solution(s), services(s), materials and/or any combination of them.
<b><u>PBG</u></b>	Performance Bank Guarantee
<b><u>CSOC</u></b>	Cyber Security Operation Centre
<b><u>OCAC</u></b>	Odisha Computer Application Centre

**RFP SCHEDULE**

Sl. No.	Items	Date & Time
1.	Availability of Bid Document in the website (www.ocac.in, www.odisha.gov.in & https://enivida.odisha.gov.in)	07-01-2026
2.	Last date for receiving queries through e-mail: gm_ocac@ocac.in & tenders.ocac@odisha.gov.in	15-01-2026 by 05:00 PM
3.	Pre-bid Conference	17-01-2026 at 11:30 AM
4.	Issue of Corrigendum (If any)	21-01-2026
5.	Last date and time for Submission of Bid through https://enivida.odisha.gov.in	04-02-2026 by 02:00 PM
6.	Opening of Pre-Qualification (PQ) – cum- Technical Bid	04-02-2026 at 04:00 PM
7.	Opening of Commercial Bids	To be Intimated Later

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**1. Fact Sheet**

Clause Reference	Topic										
<b>&lt; Section 4.3 &gt;</b>	<p><b>The method of selection:</b> Least Cost Selection (LCS)</p> <p><b>A consortium or Subcontract is not allowed for participation in the tender.</b></p>										
<b>&lt; Section 3.4.2 &gt;</b>	<p>Earnest Money Deposit of amount <b>Rs. 2,00,000 (Rupees Two lakh Only)</b> through Demand Draft or Bank Guarantee in favor of <b>“Odisha Computer Application Centre”</b> payable at <b>Bhubaneswar</b> from any of the Scheduled Bank.</p> <p>Bidder has the option to submit the EMD through electronic mode to the mentioned Bank account and submit the proof of Bank Transfer screenshot in the PQ Bid Document</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%;">Bank A/c No.</td> <td>149311100000195</td> </tr> <tr> <td>Payee Name</td> <td>OCAC Training</td> </tr> <tr> <td>Bank Name &amp; Branch</td> <td>Union Bank of India, Acharya Vihar, Bhubaneswar</td> </tr> <tr> <td>Account Type:</td> <td>Current</td> </tr> <tr> <td>IFSC</td> <td>UBIN0814938</td> </tr> </table>	Bank A/c No.	149311100000195	Payee Name	OCAC Training	Bank Name & Branch	Union Bank of India, Acharya Vihar, Bhubaneswar	Account Type:	Current	IFSC	UBIN0814938
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## **2. Background Information**

### **2.1. Basic Information**

- i. Odisha Computer Application Centre (OCAC) invites responses (“Tenders”) to this Request for Proposals (“RFP”) from (“Bidders”) who meet the minimum eligibility criteria as specified in this bidding document for **“Selection of Agency for Supply & Installation of Hardware & Peripherals for Cyber Security Operation Centre (CSOC) Government of Odisha”**.
- ii. Proposals must be received not later than time, date and venue mentioned in the Fact Sheet. Proposals that are received after the date line WILL NOT be considered in this procurement process.

### **2.2. Project Background**

To protect Odisha's data, applications, and ICT infrastructure from security threats, the Hon'ble Chief Minister inaugurated a state-of-the-art Next Generation Cyber Security Operation Centre (CSOC) at OCAC Tower in Bhubaneswar in May 2022. The CSOC was set up by the Electronics & Information Technology Department through the Odisha Computer Application Centre, the Technical Directorate of the E & IT Department.

The CSOC has been set up using the latest security technologies & tools. The system is fully automated and will secure government information and data from possible threats by hackers. State Data Centre (SDC), State Wide Area Network (SWAN) & Secretariat Network (SECLAN) have been integrated with CSOC.

### **3. Instructions to the Bidders**

#### **3.1. General**

- i. While every effort has been made to provide comprehensive and accurate background information, requirements, and specifications, Bidders must form their own conclusions about the requirements. Bidders and recipients of this RFP may wish to consult their own legal advisers in relation to this RFP.
- ii. All information to be supplied by Bidders will be treated as contractually binding on the Bidders, on successful award of the assignment by OCAC on the basis of this RFP.
- iii. No commitment of any kind, contractual or otherwise, shall exist unless and until a formal written contract has been executed by or on behalf of OCAC with the bidder. OCAC may cancel this public procurement at any time prior to a formal written contract being executed by or on behalf of OCAC.
- iv. This RFP supersedes and replaces any previous public documentation & communications in this regard and Bidders should place no reliance on such communications.

#### **3.2. Compliant Tenders / Completeness of Response**

- i. Bidders are advised to study all instructions, forms, requirements, appendices and other information in the RFP documents carefully. Submission of the bid / proposal shall be deemed to have been done after careful study and examination of the RFP document with full understanding of its implications.
- ii. Failure to comply with the requirements of this paragraph may render the Proposal non-compliant and the Proposal will be rejected. Bidders must:
  - a. Comply with all requirements as set out within this RFP.
  - b. Submit the forms as specified in this RFP and respond to each element in the order as set out in this RFP.
  - c. Include all supporting documentations specified in this RFP.

#### **3.3. Pre-Bid Meeting & Clarifications**

##### **3.3.1. Bidders Queries**

- i. OCAC shall hold a pre-bid meeting with the prospective bidders on **17/01/2026, 11:30 AM** at through virtual mode only.
- ii. The Bidders will have to ensure that their queries for Pre-Bid meeting should reach in e-mail id - : **gm\_ocac@ocac.in** with a copy to **tenders.ocac@odisha.gov.in** only on or before **15/01/2026 by 05:00 PM**. Queries submitted after the scheduled date and time, shall not be accepted.

- iii. Link will be provided to the interested bidders on request through email to gm\_ocac@ocac.in (with a copy to tenders.ocac@odisha.gov.in and) by 17-01-2026, 11:00 AM.
- iv. The representatives of Bidders (restricted to one person) may attend the Pre-bid meeting.
- v. The queries should necessarily be submitted in the following format in excel file:

Sl. No.	RFP Document Reference(s) & Section	Page No.	Content of RFP requiring Clarification(s)	Points of Clarification
1.				
2.				

- vi. OCAC shall not be responsible for ensuring that the bidder's queries have been received by them. Any requests for clarifications after the indicated date and time shall not be entertained by OCAC.

### **3.3.2. Responses to Pre-Bid Queries and Issue of Corrigendum**

- i. OCAC will endeavor to provide a timely response to all valid queries. However, OCAC makes no representation or warranty as to the completeness or accuracy of any response made in good faith, nor does OCAC undertake to answer all the queries that have been posed by the bidders.
- ii. At any time prior to the last date for receipt of bids, OCAC may, for any reason, modify the RFP Document by a corrigendum.
- iii. The Corrigendum (if any) & clarifications to the queries from all bidders will be posted on the websites [www.ocac.in](http://www.ocac.in), [www.odisha.gov.in](http://www.odisha.gov.in) & <https://enivida.odisha.gov.in> /on **21/01/2026**.
- iv. Any such corrigendum shall be deemed to be incorporated into this RFP.
- v. In order to provide prospective Bidders reasonable time for taking the corrigendum into account, OCAC may, at its discretion, extend the last date for the receipt of Proposals.

### **3.4. Key Requirements of the Bid**

#### **3.4.1. Right to Terminate the Process**

- i. OCAC may terminate the RFP process at any time and without assigning any reason. OCAC makes no commitment, express or implied, that this process will result in a business transaction with anyone.

- ii. This RFP does not constitute an offer by OCAC. The bidder's participation in this process may result in the OCAC selecting the bidder to engage towards execution of the contract.

#### **3.4.2. Earnest Money Deposit (EMD)**

- i. Bidders shall submit, along with their Bids, EMD of **Rs. 2,00,000 (Rupees Two lakh only)**, in form of a Demand Draft or Bank Guarantee (in the format specified in **Appendix I: Form 3**) issued by any Scheduled Bank in favour of "**Odisha Computer Application Centre**", payable at **Bhubaneswar**, and should be valid for **180 days** from the last date of submission of the RFP.
- ii. EMD of all unsuccessful bidders would be refunded by OCAC within **90 days** of the bidder being notified as being unsuccessful. The EMD, for the amount mentioned above, of successful bidder would be returned upon submission of Performance Bank Guarantee as per the format provided in **Appendix III: Form 9**.
- iii. The EMD amount is interest free and will be refundable to the unsuccessful bidders without any accrued interest on it.
- iv. The bid / proposal submitted without EMD, mentioned above, will be summarily rejected.
- v. The EMD may be forfeited:
- If a bidder withdraws its bid during the period of bid validity.
  - In case of a successful bidder, fails to sign/execute the project before submission of PBG the contract in accordance with this RFP.
- vi. The fee can also be paid through electronic mode to the following bank account.

Bank A/c No.	149311100000195
Payee Name	OCAC Training
Bank Name & Branch	Union Bank of India, Acharya Vihar, Bhubaneswar
Account Type:	Current
IFSC	UBIN0814938

### **3.5. Submission of Proposal**

#### **3.5.1. Instruction to Bidders for Online Bid Submission**

- i. e-Nivida is a complete process of e-Tendering, from publishing tenders online, inviting online bids, evaluation and award of contract using the system. The instructions given below are meant to assist the bidders in registering on e-Nivida Portal and submitting their bid online on the portal.
- ii. More information useful for submitting online bids on the e-Nivida Portal may be obtained at: <https://enivida.odisha.gov.in>

### **3.5.2. Guidelines for Registration**

- i. Bidders are required to enroll themselves on the eNivida Portal <https://enivida.odisha.gov.in> or click on the link “Bidder Enrolment” available on the home page by paying Registration Fees of Rs. 2500/- + Applicable GST.
- ii. As part of the enrolment process, the bidders will be required to choose a unique username and assign a password for their accounts.
- iii. Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication with the bidders.
- iv. Upon enrolment, the bidders will be required to register their valid Digital Signature Certificate (Only Class III Certificates with signing + encryption key usage) issued by any Certifying Authority recognized by CCA India (e.g. Sify/ TCS / nCode/ eMudhra etc.), with their profile.
- v. Only valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSC’s to others which may lead to misuse.
- vi. Bidder then logs in to the site through the secured log-in by entering their user ID /Password and the password of the DSC / e-Token.
- vii. The scanned copies of all original documents should be uploaded in pdf format on e-tender portal.
- viii. After completion of registration payment, bidders need to send their acknowledgement copy on our help desk mail id [odishaenivida@gmail.com](mailto:odishaenivida@gmail.com) for activation of the account.

### **3.5.3. Searching for Tender Documents**

- i. There are various search options built in the e-tender Portal, to facilitate bidders to search active tenders by several parameters.
- ii. Once the bidders have selected the tenders they are interested in, then they can pay the Tender fee and processing fee (NON-REFUNDABLE) by net-banking / Debit / Credit card then you may download the required documents / tender schedules, Bid documents etc. Once you pay both fees, tenders will be moved to the respective ‘requested’ Tab. This would enable the e-Tender Portal to intimate the bidders through SMS / e-mail in case there is any corrigendum issued to the tender document.

### **3.5.4. Preparation of Bids**

- i. Bidder should take into account any corrigendum published on the tender document before submitting their bids.
- ii. Please go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the bid.
- iii. The bidder, in advance, should get ready with the bid documents to be submitted as indicated in the tender document / schedule and generally, they can be in PDF formats. Bid Original documents may be scanned with 100 dpi with Colour option which helps in reducing size of the scanned document.

- iv. To avoid the time and effort required in uploading the same set of standard documents which are required to be submitted as a part of every bid, a provision of uploading such standard documents (e.g. PAN card copy, GST, Annual reports, Auditor Certificates etc.) has been provided to the bidders. Bidders can use “My Documents” available to them to upload such documents.
- v. These documents may be directly submitted from the “My Documents” area while submitting a bid and need not be uploaded again and again. This will lead to a reduction in the time required for bid submission process. Already uploaded documents in this section will be displayed. Click “New” to upload new documents.

#### **3.5.5. Submission of Bids**

- i. Bidder should log into the website well in advance for the submission of the bid so that it gets uploaded well in time i.e. on or before the bid submission time. Bidder will be responsible for any delay due to other issues.
- ii. The bidder must digitally sign and upload the required bid documents one by one as indicated in the tender document as a token of acceptance of the terms and conditions laid down by the Department.
- iii. The bidder must select the payment option as per the tender document to pay the Tender fee/ Tender Processing fee & EMD as applicable and enter details of the instrument.
- iv. In case of BG, bidder should prepare the BG as per the instructions specified in the tender document. The BG in original should be posted/couriered/given in person to the concerned official before the Online Opening of Financial Bid. In case of non-receipt of BG amount in original by the said time, the uploaded bid will be summarily rejected.
- v. Bidders are requested to note that they should submit their financial bids in the format provided and no other format is acceptable. If the price bid has been given as a standard BOQ format with the tender document, then the same is to be downloaded and to be filled out by all the bidders. Bidders are required to download the BOQ file, open it and complete the yellow colored (unprotected) cells with their respective financial quotes and other details (such as name of the bidder). No other cells should be changed. Once the details have been completed, the bidder should save it and submit it online, without changing the filename. If the BOQ file is found to be modified by the bidder, the bid will be rejected.
- vi. The server time (which is displayed on the bidders’ dashboard) will be considered as the standard time for referencing the deadlines for submission of the bids by the bidders, opening of bids etc. The bidders should follow this time during bid submission.
- vii. The uploaded bid documents become readable only after the tender opening by the authorized bid openers.
- viii. Upon the successful and timely submission of bid click “Complete” (i.e. after clicking “Submit” in the portal), the portal will give a successful Tender submission acknowledgement & a bid summary will be displayed with the unique id and date & time of submission of the bid with all other relevant details.

- ix. The tender summary has to be printed and kept as an acknowledgement of the submission of the tender. This acknowledgement may be used as an entry pass for any bid opening meetings.

#### **3.5.6. Clarifications on using e-Nivida Portal**

- i. Any queries relating to the tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority for a tender or the relevant contact person indicated in the tender.
- ii. Any queries relating to the process of online bid submission or queries relating to e-tender Portal in general may be directed to the Helpdesk Support.
- iii. Please feel free to contact e-Nivida Helpdesk (as given below) for any query related to e-tendering.

**Phone No.: 011-49606060**

**Email id: [odishaenivida@gmail.com](mailto:odishaenivida@gmail.com)**

#### **3.6. General Instruction to Bidders**

- i. The bidders should submit their responses as per the format given in this RFP.
- ii. Please Note that Prices should not be indicated in the Pre-Qualification & Technical Proposal but should only be indicated in the Commercial Proposal.
- iii. All the pages of the proposal must be sequentially numbered and must contain the list of contents with page numbers. Page references should be identified easily. If required, All the relevant parts should be highlighted in the bid documents. Any deficiency in the documentation may result in the rejection of the Bid.
- iv. All pages of the bid including, shall be digitally signed by the person or persons who is the signing authority of bid.
- v. A Proposal should be accompanied by a power-of-attorney / authorization in the name of the signatory of the Proposal.
- vi. The Bidder(s) must submit the Form-4 (Compliance Sheet for Technical Proposal) in their official letterhead along with the Datasheet of the equipment quoted.
- vii. The Bidder shall ensure the safe delivery of the equipment up to the designated place of installation. Any transit insurance, labor, road permits etc., if required for the same, shall be arranged by the Bidder at no extra cost to OCAC

### **3.7. Preparation and Submission of Proposal**

#### **3.7.1. Proposal Preparation Costs**

The bidder shall be responsible for all costs incurred in connection with participation in the RFP process, including, but not limited to, costs incurred in conduct of informative and other diligence activities, participation in meetings/discussions/presentations, preparation of proposal, in providing any additional information required by OCAC to facilitate the evaluation process, and in negotiating a definitive contract or all such activities related to the bid process. OCAC will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the bidding process.

#### **3.7.2. Language**

The Proposal should be filled by the bidders in English language only. If any supporting documents submitted are in any language other than English, translation of the same in English language is to be duly attested by the Bidders. For purposes of interpretation of the documents, the English translation shall govern.

#### **3.7.3. Deadline for Submission of proposals**

Proposals, in its complete form in all respects as specified in the RFP, must be submitted to through <https://enivida.odisha.gov.in> by **04/02/2026 by 02:00 PM.**

#### **3.7.4. Late Bids**

- i. Bids received after the due date and the specified time for any reason whatsoever, shall not be entertained and shall be returned unopened.
- ii. The bids submitted by telex/telegram/ fax/e-mail etc. shall not be considered. No correspondence will be entertained on this matter.
- iii. OCAC shall not be responsible for any non-receipt/ non-delivery of the documents. No further correspondence on the subject will be entertained.
- iv. OCAC reserves the right to modify and amend any of the above-stipulated condition/criterion depending upon project priorities and need.

### **3.8. Evaluation process**

- i. A Committee constituted by OCAC shall evaluate the responses to the RFP and all supporting documents / documentary evidence. Inability to submit requisite supporting documents / documentary evidence may lead to rejection of bid.
- ii. The decision of the Committee in the evaluation of responses to the RFP shall be final. No correspondence will be entertained outside the process of evaluation with the Committee.
- iii. The Committee may ask for meetings with the Bidders to seek clarifications on their proposals.
- iv. The Committee reserves the right to reject any or all proposals on the basis of any deviations.

- v. Each of the responses shall be evaluated as per the criteria and requirements specified in this RFP.

### 3.8.1. Tender Opening

The Proposals submitted up to **04/02/2026, 02:00 PM** will be opened at **04:00 PM on 04/02/2026** before the Technical Committee.

### 3.8.2. Tender Validity

The offer submitted by the Bidders shall be valid for **180 days** from the last date of submission of Tender.

### 3.8.3. Tender Evaluation

- i. Initial Bid scrutiny will be held and incomplete details as given below will be treated as non-responsive. If Proposals;
- Are not submitted in as specified in the RFP document
  - Received without the Letter of Authorization/Power of Attorney
  - Are found with suppression of details
  - With incomplete information, subjective, conditional offers and partial offers submitted
  - Submitted without the documents requested in the checklist
  - Have non-compliance of any of the clauses stipulated in the RFP
  - With lesser validity period
- ii. All responsive Bids will be considered for further processing as below.
- OCAC will prepare a list of responsive/eligible bidders, who comply with all the Terms and Conditions of the Tender. All eligible bids will be considered for further evaluation by the Committee according to the Evaluation process defined in this RFP document. The decision of the Committee will be final in this regard.

## 4. Criteria for Evaluation

### 4.1. Pre-Qualification (PQ) / Eligibility Criteria

All bids will primarily be evaluated on the basis of Prequalification Criteria.

Sl. No.	Basic Requirement	Specific Requirements	Documents Required
1.	Legal Entity	<p>i. The bidder must be a company registered in India under Indian Companies Act 1956/2013 OR A Partnership firm registered under Indian Partnership Act, 1932.</p> <p>ii. The bidder office/s must have been in Odisha.</p> <p>iii. The bidder must be in operation in India since last 5 years as on 31st December</p>	<p>– Valid copy of certificate of incorporation and registration certificates.</p> <p>– Copy of GST registration.</p> <p>– Copies of relevant Certificates of</p>

Sl. No.	Basic Requirement	Specific Requirements	Documents Required
		<p>2024. The bidder must have GST registration &amp; up-to-date Income Tax Return, Valid PAN Number as on 31st March 2024.</p> <p><b>Note:</b> - In case of no Office in Odisha, self-certification stating that the awarded bidder shall have their office registered in Odisha within 30 days from the award of the contract.</p>	<p>registration Income Tax / PAN – Any other necessary supporting documents</p>
2.	Average Sales Turnover	<p>Annual average Turnover from last three financial years ending March – 2025 (as per the last published Balance sheets), should be as follows:</p> <p>a. Minimum of <b>Rs. 5 Crores generated from IT Hardware supply and associated maintenance services.</b></p>	<p>Extracts from the audited Balance sheet and Profit &amp; Loss; OR Certificate from the statutory auditor</p>
3.	Net Worth	<p>The net worth of the bidder in the last three financial years (showing for Average Annual Turnover) should be positive.</p>	<p>CA Certificate with CA's Registration Number / Seal indicating net worth of the firm</p>
4.	Technical Capability	<p>The Bidder must have <b>successfully undertaken at least the following numbers of supply and systems implementation engagement(s)</b> of value specified herein during the last three financial years i.e. 2021-22, 2022-23 &amp; 2023-24:</p> <ul style="list-style-type: none"> <li>– One project not less than the amount Rs. 80 Lakh; OR</li> <li>– Two projects, each of which not less than the amount Rs. 60 Lakh.</li> <li>– Three projects of, each of which not less than the amount Rs. 40 Lakhs.</li> </ul> <p><b>'project'</b> is defined as,</p> <p>“project” is defined as: supply, installation &amp; commissioning of Workstation/Desktop</p>	<p>Technical Capability: Work order/s along with Completion Certificates from the client</p> <p>In case of ongoing project more than one year, Work order along with ongoing Certificates from the client.</p>

Sl. No.	Basic Requirement	Specific Requirements	Documents Required
		Computers or Laptop for Government/Semi Government/ PSU/	
	OEM Authorization	The bidder must attach Manufactures Authorization certificate specific to this tender & Back-to-back support letters from OEMs for providing Comprehensive support and services of the OEM's product covered under the RFP. MAF should contain the details of authorised signatory which includes Full name, designation, mobile no., email id) and should be digitally signed.	OEM MAF
5.	Quality Certifications	Bidder should have ISO 9001:2015, ISO 20000:2018	Copy of valid certificate
6.	Undertaking on Authenticity of IT Hardware & peripherals and Enterprise Security Solutions	The bidder should submit an undertaking on Authenticity of IT Hardware & peripherals and Enterprise Security Solutions, on Rs. 100/- Non-judicial stamp paper.	As per Form - 6
7.	Local Office	The bidder should have presence in Odisha with support Centers.	– A Self Certified letter by an authorized signatory; OR – Undertaking for setting up Local office with in 30 days of issuance of LOI/ PO / Work Order from OCAC.
8.	Blacklisting	The bidder must not under blacklisted by any Department of Government of Odisha or Government of India at the time of submission of Bids.	A Self Certified letter by an authorized signatory.
9.	Performance	The Bidder/OEM must not have any record of poor performance, abandoned work, having inordinately delayed completion and having faced Commercial failures etc. for any State Government or Government of India	A Self Certified letter from Bidder and OEM

Sl. No.	Basic Requirement	Specific Requirements	Documents Required
		Organization / Department during last 5 years as on '31/12/2025'.	
10.	Fees	The Bidder must have furnished the EMD of <b>Rs. 2,00,000/- (Rupees Two lakh only)</b>	i. Demand Draft / Bank Guarantee (As per <b>Form - 3</b> ) ii. Electronic Fund Transfer Copy

#### 4.2. Technical Qualification Criteria

Bidders who meet the pre-qualifications/ eligibility requirements would be considered as qualified to move to the next stage of evaluation, i.e. Technical evaluation. Financial evaluation of those bidders will be made who qualify in the Technical evaluation. The Product offered should meet all the technical and functional specifications given in the **"Form 4: Compliance Sheet for Technical Proposal"**. Non-compliance to any of the technical and functional specification will attract rejection of the proposal.

Response except Yes(Y) or No(N) is not acceptable. If any bidder provides response other than Y or N, the same will be treated as Not Available (NA). Bidders, whose bids are responsive to all the items in the Compliance Sheet of Technical Proposal and meet all the technical and functional specifications, would be considered as technically qualified.

If any non-compliance is found during technical evaluation in respect of any or more items in both Package, OCAC reserves the right to place work order excluding those items.

- i. Bidder must quote all the products/equipment mentioned in the Bill of Materials. Otherwise, the bid will not be considered.
- ii. Form-4 (Compliance Sheet for Technical Proposal) in OEM official letterhead along with the Datasheet of the equipment quoted.
- iii. Bidder must furnish tender-specific Manufacture Authorization Form against the entire item mentioned in the Bill of Material.

#### 4.3. Commercial Bid Evaluation

- i. The Bidder who submits the composite lowest Commercial bid, shall be selected as the L1 bidder
- ii. **The composite lowest commercial bid is calculated by deducting the price quoted against the Buy Back items**
- iii. Only fixed price financial bids indicating total price for all the deliverables and services specified in this bid document will be considered.
- iv. Prices quoted in the bid must be firm and final and shall not be subject to any modifications, on any account whatsoever.

- v. All the required items must be listed and priced separately in the financial bid. If a financial bid shows items listed but not priced, their prices shall be assumed to be included in the prices of other items.
- vi. Evaluation will be made on the basis of Total bid price inclusive of all taxes. The bidder has to quote Tax(s) as applicable in the Tax Columns of Financial Bid Format. Evaluation will be done on the basis of Grand Total cost of respective Package (inclusive of all Taxes) [Total cost = (Unit cost + Taxes as applicable)].
- vii. In case of a Tie of the bid price for L1, both the bidders shall be called for further negotiation, then whose ever price becomes L1 will be awarded the contract.
- viii. Any conditional commercial bid would be rejected.
- ix. Errors & Rectification: Arithmetical errors will be rectified on the following basis: "If there is a discrepancy between the unit price and the total price of any item that is obtained by multiplying the unit price and quantity, the unit price shall prevail and the total price shall be corrected accordingly. In case of multiple items, grand total price shall be corrected adding the sub-total costs of each item. If there is a discrepancy between words and figures in respect of unit price, the amount in words will prevail".

## 5. Appointment of Agency

### 5.1. Award Criteria

OCAC will award the Contract to the successful bidder (**L1**) whose proposal is determined to be substantially responsive.

### 5.2. Right to Accept Any Proposal and To Reject Any or All Proposal(s)

OCAC reserves the right to accept or reject any proposal, and to annul the tendering process / Public procurement process and reject all proposals at any time prior to award of contract, without thereby incurring any liability to the affected bidder or bidders or any obligation to inform the affected bidder or bidders of the grounds for OCAC action.

### 5.3. Notification of Award

Prior to the expiration of the validity period, OCAC will notify the successful bidder, in writing or by fax or email, that its proposal has been accepted. In case the tendering process / public procurement process has not been completed within the stipulated period, OCAC may like to request the bidders to extend the validity period of the bid.

The notification of award will constitute the formation of the contract. Upon the successful bidder furnishing Performance Bank Guarantee, OCAC will notify each unsuccessful bidder and return their EMD.

### 5.4. Performance Bank Guarantee (PBG)

- i. The selected bidder will submit a Performance Bank Guarantee (PBG), within **15 days** from the Notification of award, for a value equivalent to 10% of the total order value.
- ii. The Performance Bank Guarantee needs to be furnished on a yearly basis and to be valid up to 15 months in the first year and needs to be renewed accordingly on yearly basis

before the expiry period of 15 months. Total validity period of the PBG shall be 63 months from the date of submission of PBG. The selected bidder shall be responsible for extending the validity date and claim period of the Performance Guarantee as and when it is due on account of non-completion of the project and Warranty period.

- iii. In case the selected bidder fails to submit performance Bank guarantee within the time stipulated, OCAC at its discretion may cancel the order placed on the selected bidder without giving any notice and forfeit the EMD.
- iv. In that event, OCAC, at its discretion, may award the Contract to the next best value bidder with the discovered L2 Price, in case the bidder is agreed and whose offer is valid.
- v. OCAC shall invoke the performance Bank Guarantee in case the selected bidder fails to discharge their contractual obligations during the project period or OCAC incurs any loss due to bidder's negligence in carrying out the project implementation as per the agreed terms & conditions.
- vi. Performance Bank Guarantee shall be returned after 3 months of warranty period completion.
- vii. No interest will be paid by OCAC on the amount of performance Bank Guarantee

#### **5.5. Monitoring of Project**

- i. OCAC will monitor the progress of the project during its delivery period.
- ii. During the delivery period OCAC shall keep a watch on the progress of the delivery and shall ensure that the quantity of goods and service delivery is in proportion to the total delivery period given in the Work order.
- iii. If a delay in delivery of goods and service is observed, a performance notice would be given to the selected bidder(s) to speed up the delivery and LD will be charged accordingly.
- iv. The selected bidder shall not assign or sub-let his contract or any substantial part thereof to any other agency without the permission of OCAC.

#### **5.6. Failure to Agree with the Terms and Conditions of the RFP**

Failure of the successful bidder to agree with the Terms & Conditions of the RFP shall constitute sufficient grounds for the annulment of the award, in which event OCAC may award the contract to the next best value bidder or call for new proposals from the interested bidders. In such a case, OCAC shall invoke the PBG of the bidder.

### **6. Fraudulent and Corrupt Practices**

- i. The Bidders and their respective officers, employees, agents and advisers shall observe the highest standard of ethics during the Selection Process. Notwithstanding anything to the contrary contained in this RFP, OCAC shall reject a Proposal without being liable in any manner whatsoever to the Bidder, if it determines that the Bidder has, directly or indirectly or through an agent, engaged in corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice (collectively the "Prohibited

Practices”) in the Selection Process. In such an event, OCAC shall, without prejudice to its any other rights or remedies, forfeit and appropriate the Bid Security or Performance Security, as the case may be, as mutually agreed genuine pre-estimated compensation and damages payable to the Authority for, inter alia, time, cost and effort of the Authority, in regard to the RFP, including consideration and evaluation of such Bidder’s Proposal.

- ii. Without prejudice to the rights of OCAC under Clause above and the rights and remedies which OCAC may have under the LOI or the Agreement, if a Bidder is found by OCAC to have directly or indirectly or through an agent, engaged or indulged in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice during the Selection Process, or after the issue of the Work Order or the execution of the Agreement, such Bidder shall not be eligible to participate in any tender or RFP issued by OCAC/ Any Department of State Govt. during a period of 2 (two) years from the date of such Bid.
- iii. For the purposes of this Section, the following terms shall have the meaning hereinafter respectively assigned to them:
  - a. “corrupt practice” means (i) the offering, giving, receiving, or soliciting, directly or indirectly, of anything of value to influence the action of any person connected with the Selection Process (for avoidance of doubt, offering of employment to or employing or engaging in any manner whatsoever, directly or indirectly, any official of OCAC who is or has been associated in any manner, directly or indirectly with the Selection Process.
  - b. “fraudulent practice” means a misrepresentation or omission of facts or disclosure of incomplete facts, in order to influence the Selection Process;
  - c. “coercive practice” means impairing or harming or threatening to impair or harm, directly or indirectly, any persons or property to influence any person s participation or action in the Selection Process;
  - d. “undesirable practice” means (i) establishing contact with any person connected with or employed or engaged by OCAC with the objective of canvassing, lobbying or in any manner influencing or attempting to influence the Selection Process; or (ii) having a Conflict of Interest; and
  - e. “Restrictive Practice” means forming a cartel or arriving at any understanding or arrangement among Bidders with the objective of restricting or manipulating a full and fair competition in the Selection Process.

## **7. Conflict of Interest**

The Bidder shall disclose to OCAC in writing, all actual and potential conflicts of interest that exist, arise or may arise in the course of performing the Service(s) as soon as practical after it becomes aware of that conflict.

- i. OCAC considers a conflict of interest to be a situation in which a party has interests that could improperly influence that party’s performance of official duties or responsibilities,

contractual obligations, or compliance with applicable laws and regulations. In pursuance of OCAC's Procurement Ethics requirement that bidders, suppliers, and contractors under contracts, observe the highest standard of ethics, OCAC will take appropriate actions against the bidder(s), if it determines that a conflict of interest has flawed the integrity of any procurement process. Consequently, all bidders found to have a conflict of interest shall be disqualified.

- ii. A bidder may be considered to be in a conflict of interest if the bidder or any of its affiliates participated as a consultant in the preparation of the solicitation documents/RFP for the procurement of the goods and services that are the subject matter of the bid.
- iii. It may be considered to be in a conflict of interest with one or more parties in the bidding process if
  - a. they have controlling shareholders in common; or
  - b. it receives or have received any direct or indirect subsidy from any of them; or
  - c. they have the same legal representative for purposes of the Bid; or
  - d. they have a relationship with each other, directly or through common third parties, that puts them in a position to have access to information about or influence on the Bid of another Bidder or influence the decisions of the tendering authority regarding this bidding process.

## **8. Terms and Conditions: Applicable Post Award of Work Order**

### **8.1. Termination Clause**

#### **8.1.1. Right to Terminate the Process**

OCAC reserves the right to cancel the contract placed on the selected bidder and recover expenditure incurred by OCAC under the following circumstances: -

- i. The selected bidder commits a breach of any of the terms and conditions of the bid.
- ii. The bidder goes into liquidation, voluntarily or otherwise.
- iii. If the selected bidder fails to complete the assignment as per the timelines prescribed in the RFP and the extension if any allowed, it will be a breach of work order. OCAC reserves its right to cancel the order in the event of delay and forfeit the bid security as liquidated damages for the delay.
- iv. In case the selected bidder fails to deliver the quantity as stipulated in the delivery schedule, OCAC reserves the right to procure the same or similar product from alternate sources at the risk, cost and responsibility of the selected bidder, after 2 weeks of cure period.
- v. OCAC reserves the right to recover any dues payable by the selected Bidder from any amount outstanding to the credit of the selected bidder, including the pending bills and/or invoking the bank guarantee under this contract.

### **8.1.2. Consequences of Termination**

- i. In the event of termination of the Contract due to any cause whatsoever, [whether consequent to the stipulated term of the Contract or otherwise], OCAC shall be entitled to impose any such obligations and conditions and issue any clarifications as may be necessary to ensure an efficient transition and effective business continuity of the Service(s) which the Vendor shall be obliged to comply with and take all available steps to minimize loss resulting from that termination/breach, and further allow the next successor Vendor to take over the obligations of the erstwhile Vendor in relation to the execution/continued execution of the scope of the Contract.
- ii. Nothing herein shall restrict the right of OCAC to invoke Performance Bank Guarantee and other guarantees, securities furnished, enforce the Deed of Indemnity and pursue such other rights and/or remedies that may be available to OCAC under law or otherwise.
- iii. The termination hereof shall not affect any accrued right or liability of either Party nor affect the operation of the provisions of the Contract that are expressly or by implication intended to come into or continue in force on or after such termination.

### **8.2. Extension in Delivery Period and Liquidated Damages (LD)**

- i. Except as provided under clause "Force Majeure", if the selected bidder fails to deliver any or all of the Goods or perform the Related Services within the period specified in the Contract, OCAC may without prejudice to all its other remedies under the Contract, deduct from the Contract Price, as liquidated damages, a sum equivalent to the percentage specified in sub clause (iv) below for each week or part thereof of delay until actual delivery or performance, up to a maximum deduction of the percentage specified in sub clause (iv). Once the maximum timeline is reached, the Purchaser may terminate the Contract pursuant to clause "Termination".
- ii. The time specified for delivery in the tender form shall be deemed to be the essence of the contract and the selected bidder shall arrange goods supply and related services within the specified period.
- iii. The delivery and completion period may be extended with or without liquidated damages if the delay in the supply of goods or service is on account of hindrances beyond the control of the selected bidder to be determined by OCAC.
  - a. The supplier/ selected bidder(s) shall request in writing to OCAC giving reasons for extending the delivery period of service, if he finds himself unable to complete the supply of goods or service within the stipulated delivery period or is unable to maintain prorated progress in the supply of goods or service delivery. This request shall be submitted as soon as a hindrance in delivery of goods and service occurs or within **15 days** from such occurrence but before expiry of stipulated period of completion of delivery of goods and service after which such request shall not be entertained.

- b. OCAC shall examine the justification of causes of hindrance in the delivery of goods and service and the period of delay occurred due to that and recommend the competent authority on the period of extension which should be granted with or without liquidated damages.
  - c. If the competent authority agrees to extend the delivery period/ schedule, an amendment to the contract with suitable denial clauses and with or without liquidated damages, as the case may be, shall be issued. The amendment letter shall mention that no extra price or additional cost for any reason, whatsoever beyond the contracted cost shall be paid for the delayed supply of goods and service.
  - d. It shall be at the discretion of the competent authority to accept or not to accept the supply of goods and/ or services rendered by the contractor after the expiry of the stipulated delivery period, if no formal extension in delivery period has been applied and granted. The competent authority shall have right to cancel the contract with respect to undelivered goods and/ or service.
- iv. In case of extension in the delivery and/ or completion period is granted with full liquidated damages, the recovery shall be made on the basis of following percentages of value of goods which the selected bidder has failed to supply or complete : -

No.	Condition
1	For delay in delivery of materials beyond the delivery schedule mentioned in the work order, <b>LD @ 0.5%</b> per week or part thereof for the pending materials order value up to maximum <b>5%</b> will be deducted.

- a. The maximum amount of liquidated damages shall be 5% of the total order value.
- b. OCAC reserves its right to recover these amounts by any mode such as adjusting from any payments to be made by OCAC to the bidder.

### **8.3. Service Level Agreement and Penalties**

- i. SLA defines the terms of the successful bidder's responsibility in ensuring the performance of the hardware, software & all other accessories supplied as per the **Scope of Work** as specified in the RFP document based on the agreed Performance Indicators as detailed in the Agreement.
- ii. The Bidder shall provide comprehensive, end-to-end service including supply, warranty and replacement of the defective IT Hardware & peripherals in case of physical damage until delivered at OCAC. No reason shall be entertained (unless those mentioned in Force Majeure) in case of un-availability of any service given in the **Scope of Work** in this RFP and the appropriate **penalty** shall be levied.
- iii. The selected bidder and OCAC shall regularly review the performance of the services being provided by the selected bidder and the effectiveness of this SLA.
- iv. The following measurements and targets shall be used to track and report performance on a regular basis. The targets shown in the following tables are applicable for the entire

duration of the Contract /Project, failing which the selected bidder(s) is liable to be penalized:

Sl. No.	Type of Incident	Target Resolution Time	Penalty
1.	Any defect in IT Hardware & peripherals or any of its part	<=T+7 days	No penalty
		> T+ 7 days	0.5% of cost of the IT Hardware & peripherals will be deducted per week upto maximum 5% of faulty IT Hardware/Peripheral cost.
		> T + 60 Days	If the selected bidder fails to rectify a defect within 90 days, OCAC may proceed to take such remedial action as may be necessary (including Invocation of PBG), in addition to other recourses available in terms and conditions of the contract and bidding document

**Note: -**

1. *The upper limit of the penalties due to default in SLA Warranty is 5% of the entire PO value.*
2. *T is the time when user reports the defect with the IT Hardware and peripherals by complain log in through web/ help desk. The bidder shall generate a Ticket on receipt of complaint and has to keep proper record of 'Complaint Date' & 'Issue Resolution Date.'*

**8.4. Dispute Resolution Mechanism**

The Bidder and OCAC shall endeavor their best to amicably settle all disputes arising out of or in connection with the Contract in the following manner:

- i. The Party raising a dispute shall address to the other Party a notice requesting an amicable settlement of the dispute within **seven (7) days** of receipt of the notice.
- ii. The matter will be referred for negotiation between OCAC and the Authorized Official of the Bidder. The matter shall then be resolved between them and the agreed course of action documented within a further period of **15 days**.

- iii. In case, it is not resolved between OCAC and the bidder, it will be referred to Principal Secretary to Govt., E&IT Department., Govt. of Odisha for negotiation and his decision would be final and binding for both the parties.
- iv. In case any dispute between the Parties, does not settle by negotiation in the manner as mentioned above, the same may be resolved exclusively by arbitration and such dispute may be submitted by either party for arbitration within **20 days** of the failure of negotiations. Arbitration shall be held in **Bhubaneswar** and conducted in accordance with the provisions of the Arbitration and Conciliation Act, 1996 or any statutory modification or re-enactment thereof. Each Party to the dispute shall appoint one arbitrator each and the two arbitrators shall jointly appoint the third or the presiding arbitrator.
- v. The "Arbitration Notice" should accurately set out the disputes between the parties, the intention of the aggrieved party to refer such disputes to arbitration as provided herein, the name of the person it seeks to appoint as an arbitrator with a request to the other party to appoint its arbitrator within **45 days** from receipt of the notice. All notices by one party to the other in connection with the arbitration shall be in writing and be made as provided in this tender document.
- vi. Each Party shall bear the cost of preparing and presenting its case, and the cost of arbitration, including fees and expenses of the arbitrators, shall be shared equally by the Parties unless the award otherwise provides. The Bidder shall not be entitled to suspend the Service/s or the completion of the job, pending resolution of any dispute between the Parties and shall continue to render the Service/s in accordance with the provisions of the Contract/Agreement notwithstanding the existence of any dispute between the Parties or the subsistence of any arbitration or other proceedings.

#### **8.5. Notices**

Notice or other communications given or required to be given under the contract shall be in writing and shall be faxed/e-mailed/hand-delivery with acknowledgement thereof, or transmitted by pre-paid registered post or courier.

#### **8.6. Force Majeure**

Force Majeure is herein defined as any cause, which is beyond the control of the selected bidder or OCAC as the case may be which they could not foresee or with a reasonable amount of diligence could not have foreseen and which substantially affect the performance of the contract, such as:

- i. Natural phenomenon, including but not limited to floods, droughts, earthquakes and epidemics.
- ii. Acts of any government, including but not limited to war, declared or undeclared priorities, quarantines and embargos.
- iii. Terrorist attack, public unrest in work area provided either party shall within 10 days from occurrence of such a cause, notifies the other in writing of such causes. The bidder

or OCAC shall not be liable for delay in performing his/her obligations resulting from any force majeure cause as referred to and/or defined above. Any delay beyond 30 days shall lead to termination of contract by parties and all obligations expressed quantitatively shall be calculated as on date of termination. Notwithstanding this, provisions relating to indemnity, confidentiality survive termination of the contract.

### **8.7. Failure to agree with Terms and Conditions of the RFP**

Failure of the successful bidder to agree with the Terms & Conditions of the RFP shall constitute sufficient grounds for the annulment of the award, in which event OCAC shall invoke the EMD/PBG of the selected bidder and may award the contract to the next best value bidder or call for new proposals from the interested bidders.

## **9. Details on Scope of Work**

- i. Supply, Installation and Commissioning of Workstation, Laptop, Penetration Testing Tool and printer as per Bill of Quantity mentioned, complying with the technical specification given, along with software licenses, accessories and necessary documents/manuals will be delivered at OCAC.
- ii. After successful delivery Installation and Commissioning and UAT of Workstation, it's the responsibility of bidder to taken back the existing workstation from CSOC **with in 15 days** at it's own arrangement which are there in Buy-Back.
- iii. The Bidder shall ensure the safe delivery of the equipment up to the designated place of installation. Any transit insurance, labor, road permits etc., if required for the same, shall be arranged by the Bidder at no extra cost to OCAC.
- iv. The bidder(s) shall not quote and supply any hardware/ software that is likely to be declared as End of Service/ Support for Thirty-Six months from the date of bid submission. If any of the hardware/ software is found to be declared as End of Service/ Support in the period mentioned above, then the bidder shall replace within 7 days, all such hardware/ software with the latest ones having equivalent or higher specifications without any financial obligation to OCAC.
- v. The installation & commissioning shall include all components and sub-components like cables (such as fiber, ethernet etc.), connectors, tools, H/w & S/w licenses, accessories and other components (required for commissioning of the solution as a part of the RFP requirement) should be supplied by the bidder.
- vi. Testing of the equipment's commissioning and ensuring proper functioning at all levels.
- vii. All license should be in the name of Odisha Computer Application Centre (OCAC).

### **9.1.1. Warranty & Support**

- i. The Bidder should have a Back-to-Back support agreement with OEM, till the completion of the warranty period of the entire equipment to ensure the smooth functioning and to achieve the highest uptime on the offered solution.

- ii. Advanced replacement of hardware.
- iii. Software updates and upgrades at no extra cost to OCAC.
- iv. On-site support from the Bidder.

### 9.1.2. Project Deliverables, Milestones & Time Schedule

- i. The time specified for delivery and other activities as mentioned in the table below shall be deemed to be the essence of the contract and the successful bidder shall arrange supplies and provide the required services within the specified period.
- ii. It should be noted that any delay in the project timelines shall cause Liquidated Damages to the Agency.

Sl. No.	Activity / Mile stone	Delivery Schedule
1	Delivery of Equipment	<b>6 Weeks</b> from the date of issue of Purchase Order to the Bidder
2	Installation, Configuration & Integration	<b>8 Weeks</b> from the date of issue of Purchase Order to the Bidder
3	UAT, Sign-off	<b>10 Weeks</b> from the date of issue of Purchase Order to the Bidder

Note: -Total time for completion (Supply, installation and commissioning) of the contract / project is 12 weeks. In case the project is not completed in time, a penalty of 0.5% per week (pro-rata basis considering one week is 7 days) maximum up to 8 weeks will be applicable. After that Odisha Computer Application Centre (OCAC) will be free to cancel the contract. Once the contract is cancelled the PBG amount will be forfeited by OCAC.

### 9.2. Indicative Bill of Quantity (BOQ)

Sl. No.	Item Details	Qty	UoM
1	Work Station Computers	20	Nos
2	27 Inch Curved Monitor with HDMI Cable	36	Nos
2	Laptop with PT tool <ul style="list-style-type: none"> <li>• Burp Suite Professional</li> <li>• Metasploit Pro</li> <li>• Cobalt Strike Pro</li> </ul>	01	Nos
3	XDR	50	Nos
3	Printer	01	Nos.

### 9.3. Material Details for Buy Back

Sl. No.	Item Details	Qty	UoM
1	Work Station Computers without HDD (HP 280 Pro G6 MT i510400 8GB) Including Key Board & Mouse	17	Nos
2	27 inch Curved Monitor(Samsung Color Display Unit, Model Code: LC27T550FDWXXL)	33	Nos

### 10. Confidential Information

OCAC and Selected bidder shall keep confidential and not, without the written consent of the other party hereto, divulge to any third party any documents, data, or other information furnished directly or indirectly by the other party hereto in connection with the Contract, whether such information has been furnished prior to, during or following completion or termination of the Contract.

### 11. Specifications and Standards

i. All articles to be supplied shall strictly conform to the specifications, trademark laid down in the tender form and wherever articles have been required according to ISI/ ISO/ other applicable specifications/ certifications/ standards, those articles should conform strictly to those specifications/ certifications/ standards. The supply shall be of best quality and description. The decision of the competent authority/ purchase committee whether the articles supplied conform to the specifications shall be final and binding on the selected bidder.

#### ii. **Technical Specifications:**

- a. The Selected bidder shall ensure that the goods and related services comply with the technical specifications and other provisions laid down in the RFP & the work order.
- b. The Selected bidder shall be entitled to disclaim responsibility for any design, data, drawing, specification or other document, or any modification thereof provided or designed by or on behalf of the Purchaser, by giving a notice of such disclaimer to the Purchaser.
- c. The goods and related services supplied under this Contract shall conform to the standards mentioned in bidding document and, when no applicable standard mentioned, the standard shall be equivalent or superior to the official standards whose application is appropriate to the country of origin of the Goods.

### 12. Packing and Documents

i. The Selected bidder shall provide such packing of the Goods as is required to prevent their damage or deterioration during transit to their final destination. During transit, the packing shall be sufficient to withstand, without limitation, rough handling and exposure to extreme temperatures, salt and precipitation, and open storage. Packing case size and weights shall

take into consideration, where appropriate, the remoteness of the final destination of the Goods and the absence of heavy handling facilities at all points in transit.

- ii. The Bidder shall be responsible for any defect in packing and any material found damaged / defective at the delivery points and those are to be replaced by the selected bidder within 2 weeks without any financial obligations to OCAC.

### **13. Transit Insurance**

The IT Hardware and peripherals to be supplied under the Contract shall be fully insured against any loss during transit from OEM site to OCAC. The insurance charges will be borne by the supplier and OCAC will not pay such charges.

### **14. Authenticity of Equipment(s)**

- i. The selected bidder shall certify (as per Form 6) that the supplied goods are brand new, genuine / authentic, not refurbished, confirm to the description and quality as specified in this bidding document and are free from defects in material, workmanship and service.
- ii. If during the contract period, the said goods be discovered counterfeit/ unauthentic or not to confirm to the description and quality aforesaid or have determined (and the decision of OCAC in that behalf will be final and conclusive), notwithstanding the fact that the purchaser may have inspected and/ or approved the said goods, the purchaser will be entitled to reject the said goods or such portion thereof as may be discovered not to confirm to the said description and quality, on such rejection the goods will be at the selected bidder's risk and all the provisions relating to rejection of goods etc., shall apply.
- iii. Goods accepted by the purchaser in terms of the contract shall in no way dilute purchaser's right to reject the same later, if found deficient in terms of the this clause of the contract.

### **15. Limitation of Liability**

Except in cases of gross negligence or willful misconduct: -

- a. neither party shall be liable to the other party for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier/ selected bidder to pay liquidated damages to the Purchaser; and
- b. the aggregate liability of the selected bidder to the Purchaser, whether under the Contract, in tort, or otherwise, shall not exceed the amount specified in the Contract, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment, or to any obligation of the supplier/ selected bidder(s) to indemnify the Purchaser with respect to patent infringement.

### **16. Change in Laws & Regulations**

- i. Unless otherwise specified, if after the date of the Invitation for Bids, any law, regulation, ordinance, order or bylaw having the force of law is enacted, promulgated, abrogated, or changed in Odisha/ India, where the Site is located (which shall be deemed to include any change in interpretation or application by the competent authorities) that subsequently

affects the Delivery Date and/ or the Contract Price, then such Delivery Date and/or Contract Price shall be correspondingly increased or decreased, to the extent that the Supplier has thereby been affected in the performance of any of its obligations under the Contract.

- ii. Notwithstanding the foregoing, such additional or reduced cost shall not be separately paid or credited, if the same has already been accounted for in the price adjustment provisions where applicable.

## **17. Change Orders and Contract Amendments**

- i. OCAC may at any time order the selected bidder through Notice in accordance with clause "Notices" above, to make changes within the general scope of the Contract in any one or more of the following: -
  - a. drawings, designs, or specifications, where Goods to be furnished under the Contract are to be specifically manufactured for the Purchaser;
  - b. the place of delivery; and
  - c. the related services to be provided by the selected bidder.
- ii. If any such change causes an increase or decrease in the cost of, or the time required for, the selected bidder's performance of any provisions under the Contract, an equitable adjustment shall be made in the Contract Price or in the Delivery and Completion Schedule, or both, and the Contract shall accordingly be amended. Any claims by the selected bidder for adjustment under this clause must be asserted within thirty (30) days from the date of the selected bidder's receipt of the Purchaser's change order.
- iii. Prices to be charged by the selected bidder for any related services that might be needed but which were not included in the Contract shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the selected bidder for similar services.

## **18. Payment Terms and Procedure**

### **18.1. Paying Authority**

- i. The payments as per the Payment Schedule covered herein above shall be paid by OCAC. However, Payment of the Bills would be payable, on receipt of advice/confirmation for satisfactory delivery/installation/re-installation, and inspection/service report from the authorized official of Odisha Computer Application Centre (OCAC)
- ii. The selected bidder's request for payment shall be made to OCAC in writing, accompanied by invoices describing, as appropriate, the goods delivered and related services performed, and by the required documents submitted pursuant to general conditions of the contract and upon fulfillment of all the obligations stipulated in the Contract.
- iii. Due Payments shall be made promptly by OCAC, generally within **Forty-Five (45) days** after submission of an invoice and other supporting documents in order.

- iv. The currency or currencies in which payments shall be made to the supplier/ selected bidder(s) under this Contract shall be Indian Rupees (INR) only.
- v. All remittance charges will be borne by the selected bidder.
- vi. In case of disputed items, disputed amount shall be withheld and will be paid only after settlement of the dispute.
- vii. Advance Payments will not be made.
- viii. Any penalties/ liquidated damages, as applicable, for delay and non-performance, as mentioned in this bidding document, will be deducted from the payments for the respective milestones.
- ix. Taxes, as applicable, will be deducted at source, from due payments, as per the prevalent rules and regulations

### 18.2. Payment Schedules

Sl.	Project Milestone	Payment (%)	Documents Required
1	Delivery of Equipment & Verification	70% of the contract value	1. Original Delivery Challan
			2. Original Invoice (In triplicate)
			3. Equipment verification from OCAC
2	Installation & Configuration,	30% of the contract value	1. Installation Certificate duly certified by OCAC 2. Penetration Tool 3 year Activation Copy 3. XDR License Copy for 5 Years

### 19. Appendix I: Pre-Qualification –cum – Technical Bid Templates

#### 19.1. General

The bidders are expected to respond to the RFP using the forms given in this section and all documents supporting Pre-Qualification–cum-Technical Evaluation Criteria. Pre-Qualification Bid – cum – Technical Proposal shall comprise of following forms:

#### **Forms to be used in Pre-Qualification Proposal**

**Form 1:** Compliance Sheet for Pre-qualification Proposal

**Form 2:** Particulars of the Bidders

**Form 3:** Bank Guarantee for Earnest Money Deposit (EMD)

#### **Forms to be used in Technical Proposal**

**Form 4:** Compliance Sheet for Technical Proposal

**Form 5:** Letter of Proposal

**Form 6:** Undertaking on Authenticity of IT Hardware and peripherals

## 19.2. Form 1: Compliance Sheet

The Form -1 will be considered as Pre-Qualification – cum – Technical proposal.

Sl. No.	Basic Requirement	Documents Required	Complied (Yes /No)	Reference & Page Number
1.	Earnest Money Deposit	Demand Draft / Electronic Transfer to Bank account copy / Bank Guarantee <b>(Form 3)</b>		
2.	Power of Attorney/ Authorization	Copy of Power of Attorney/ Authorization in the name of the Authorized signatory		
3.	Particulars of the Bidders	As per <b>Form 2</b>		
4.	Average Sales Turnover in IT Hardware supply and associated maintenance services in three financial years	Extracts from the audited Balance sheet and Profit & Loss; OR Certificate from the statutory auditor		
5.	The net worth of the bidder in the last three financial years	CA Certificate with CA's Registration Number/ Seal indicating net worth of the firm		
6.	Technical Capability	Work Order + Completion Certificates from the client		
7.	Quality Certifications	ISO 9001:2015 ISO 20000:2018		
8.	Legal Entity	Copy of Certificate of Incorporation, GST registration, PAN, IT return		
9.	Blacklisting & Performance	A self-certified letter		
10.	Undertaking on Authenticity of IT Hardware & peripherals (To be filled by the bidder (On Rs. 100/- Non-judicial stamp paper))	As per <b>Form - 6</b>		

**19.3. Form 2: Particulars of the Bidders**

<b>Sl. No.</b>	<b>Information Sought</b>	<b>Details to be Furnished</b>
<b>1.</b>	Name ,address and URL of the bidding Company	
<b>2.</b>	Incorporation status of the firm (public limited / private limited, etc.)	
<b>3.</b>	Year of Establishment	
<b>4.</b>	Date of registration	
<b>5.</b>	ROC Reference No.	
<b>6.</b>	Details of company registration	
<b>7.</b>	Details of registration with appropriate authorities for GST	
<b>8.</b>	Name, Address, e-mail ID, Phone nos. and Mobile Number of Contact Person	

**19.4. Form 3: Bank Guarantee for Earnest Money Deposit (EMD)**

< Location, Date >

To,

The General Manager (Admn)  
Odisha Computer Application Centre  
Plot No. - N-1/7-D, Acharya Vihar  
P.O.- RRL, Bhubaneswar - 751013  
EPBX: 0674-2567280/2567064/2567295  
Fax: +91-0674-2567842

Whereas << name of the bidder >> (hereinafter called the Bidder ) has submitted the bid for Submission of RFP # << RFP Number >> dated << insert date >> for << name of the assignment >>(hereinafter called "the Bid") to Odisha Computer Application Centre

Know all Men by these presents that we <<>> having our office at << Address >> (hereinafter called "the Bank") are bound unto the << Nodal Agency >> (hereinafter called "the Purchaser") in the sum of Rs. << Amount in figures >> (Rupees << Amount in words >> only) for which payment well and truly to be made to the said Purchaser, the Bank binds itself, its successors and assigns by these presents. Sealed with the Common Seal of the said Bank this << insert date >>

The conditions of this obligation are:

1. If the Bidder having its bid withdrawn during the period of bid validity specified by the Bidder on the Bid Form; or
2. If the Bidder, having been notified of the acceptance of its bid by the Purchaser during the period of validity of bid
  - a. Withdraws his participation from the bid during the period of validity of bid document; or
  - b. Fails or refuses to participate for failure to respond in the subsequent Tender process after having been short listed;

We undertake to pay to the Purchaser up to the above amount upon receipt of its first written demand, without the Purchaser having to substantiate its demand, provided that in its demand the Purchaser will note that the amount claimed by it is due to it owing to the occurrence of one or both of the two conditions, specifying the occurred condition or conditions.

This guarantee will remain in force up to << insert date >> and including << extra time over and above mandated in the RFP >> from the last date of submission and any demand in respect thereof should reach the Bank not later than the above date.

NOTWITHSTANDING ANYTHING CONTAINED HEREIN:

- I. Our liability under this Bank Guarantee shall not exceed Rs. << Amount in figures >> (Rupees << Amount in words >> only)
- II. This Bank Guarantee shall be valid upto << insert date >>)
- III. It is condition of our liability for payment of the guaranteed amount or any part thereof arising under this Bank Guarantee that we receive a valid written claim or demand for payment under this Bank Guarantee on or before << insert date >>) failing which our liability under the guarantee will automatically cease.

(Authorized Signatory of the Bank)

Seal:

Date:

**19.5. Form 4: Compliance Sheet for Technical Proposal**

*(Note: All the specifications below are minimum specifications and higher specifications shall be used wherever necessary/ required. Deviation on higher side shall only be considered and no extra weightage shall be awarded for such deviations.)*

**19.5.1. Specification of Workstation with Curved Monitor**

Sl.No	Specification	Details	Compliance (Yes/No)	Offered Parameters
	<b>Make: Model</b>			
1	<b>Processor Family</b>	Intel / AMD		
2	<b>Chipset</b>	Intel I9 14 <sup>th</sup> generation/Ryzen 9 9000 or better		
3	<b>Processor Cores</b>	Minimum 24 Cores or Higher		
4	<b>Base Frequency</b>	Minimum 2.5 Ghz or Higher		
5	<b>Processor Cache</b>	Minimum 24MB or Higher		
6	<b>OEM Motherboard</b>	Intel 800 Series / AMD 670 PRO or equivalent		
7	<b>RAM</b>	Minimum 64 Gb/ 3200MHz, SD-DDR-V or Higher		
8	<b>Expandable Memory</b>	Up to 128 Gb, at least 4 Memory Slots		
9	<b>Hard Disk</b>	Minimum 2TB M.2 NVME SSD or more		
10	<b>Preloaded Operating System</b>	Factory Preloaded Windows 11 Professional or latest		
11	<b>Operating System Certificate</b>	Windows and Ubuntu /Redhat/Suse Linux. All certification must be available in public domain.		
12	<b>System Architecture</b>	64-bit		
13	<b>Screen Size &amp; Resolution</b>	27 inch Curved Monitor with integrated speaker and height-adjustable stand and with HDMI Cable with 5 Year Onsite warranty		
14	<b>Screen Type</b>	HD Wide Screen Backlit LED Anti-Glare Display		
15	<b>Graphic Processor</b>	Intel Integrated Graphics or Equivalent		
16	<b>Monitor Technology</b>	IPS		
17	<b>Certificate</b>	TCO certification for desktop and monitor		
18	<b>Resolution</b>	2560x1440 or better		

Sl.No	Specification	Details	Compliance (Yes/No)	Offered Parameters
19	<b>Pointer Device &amp; Keyboard</b>	OEM USB Optical Scrolling Mouse & OEM USB Keyboard		
20	<b>Ethernet</b>	Ethernet 10/100/1000		
21	<b>Wireless</b>	IEEE 802.11 b/g/n/ac/ax		
22	<b>Bluetooth</b>	Version 5.0 or higher		
23	<b>USB Port</b>	Minimum 3 x USB 2.0, 3 x USB 3.0		
24	<b>Other Ports</b>	Mic In, Speaker Out or Combo Audio Jack, RJ45, VGA, Display Out, min 2 no's of HDMI		
25	<b>Power Supply/Adaptor</b>	Minimum 260 watt or more with 92% power efficiency.		
26	<b>Certifications</b>	UL/CE/FCC & BIS		
27	<b>Hardware Drivers</b>	All drivers should be downloadable from OEM website for Windows 11 Professional or higher		
28	<b>Security</b>	Hardware TPM 2.0		
29	<b>Warranty</b>	5 Years onsite OEM warranty		

#### 19.5.2. Specification for Laptop

Sl.No	Specification	Details	Compliance (Yes/No)	Offered Parameters
	<b>Make:</b>			
	<b>Model:</b>			
1	<b>Processor Family</b>	Intel / AMD		
2	<b>Chipset</b>	Intel I9 14 <sup>th</sup> generation/Ryzen 9 9000 or better		
3	<b>Processor Cores</b>	Minimum 32 Cores or Higher		
4	<b>Base Frequency</b>	Minimum 2.5 Ghz or Higher		
5	<b>Processor Cache</b>	Minimum 24MB or Higher		
6	<b>OEM Motherboard</b>	Intel 800 Series / AMD 670 PRO or equivalent		
7	<b>RAM</b>	128 Gb/ 3200MHz, SD-DDR-V or Higher		
8	<b>Expandable Memory</b>	Expanded up to 265 Gb		
9	<b>Hard Disk</b>	Minimum 4TB M.2 NVME SSD or more		
10	<b>Preloaded Operating System</b>	Factory Preloaded Windows 11 Professional or latest		

Sl.No	Specification	Details	Compliance (Yes/No)	Offered Parameters
11	<b>Operating System Certificate</b>	Windows and Ubuntu /Redhat/Suse Linux. All certification must be available in public domain.		
12	<b>System Architecture</b>	64-bit		
13	<b>Screen Size &amp; Resolution</b>	16inch diagonal display		
14	<b>Graphic Processor</b>	Intel Integrated Graphics or Equivalent		
15	<b>Display Technology</b>	IPS		
16	<b>Resolution</b>	2560x1440 or better		
17	<b>Pointer Device &amp; Keyboard</b>	OEM USB Optical Scrolling Mouse & OEM USB Keyboard		
18	<b>Ethernet</b>	Ethernet 10/100/1000		
19	<b>Wireless</b>	IEEE 802.11 b/g/n/ac/ax		
20	<b>Bluetooth</b>	Version 5.0 or higher		
21	<b>USB Port</b>	Minimum 2 x USB 3.0		
22	<b>Other Ports</b>	Mic In, Speaker Out or Combo Audio Jack, RJ45, HDMI		
23	<b>Certifications</b>	UL/CE/FCC & BIS		
24	<b>Hardware Drivers</b>	All drivers should be downloadable from OEM website for Windows 11 Professional or latest		
25	<b>Security</b>	Hardware TPM 2.0		
26	<b>Warranty</b>	5 Years onsite OEM warranty		

### 19.5.3. Specification for XDR with 5 year License

Sl	General Requirement	Compliance (Yes/No)	Offered Parameters
1	The solution should work for 200 endpoints, expandable up to 6,000 endpoints for highly regulated environments, and even for systems without internet connectivity.		
2	Bidder should provide hardware and software and support license for broker/proxy if applicable. The bidder can provide a connection to the management server from air-gapped devices via an on-premise proxy server. Bidder to consider necessary license for broker/proxy from day 1.		
3	The proposed solution should continue to function and provide all technical functionalities irrespective of whether the Anti-virus solution/Endpoint Protection solution is available to the customer or not.		

Sl	General Requirement	Compliance (Yes/No)	Offered Parameters
4	The proposed solution must deliver wide range of detection and response capabilities across multiple layers (e.g. Endpoint, Servers, network etc.) to provide enhanced, efficient and effective visibility to identify low and slow attacks.		
5	The proposed solution should not ask for a reboot for a minor version, hotfix upgrade, or post-installation of an agent.		
6	The proposed solution should ingest logs from different channels of the customer including but not limited to endpoints, servers, cloud, network and Active Directory to the vendor data lake for correlation, threat detection, threat hunting and response.		
7	The proposed solution should have advanced AI and ML capabilities to detect cyber threats in real-time and take immediate remedial action as a response to block the cyber-threat / cyber-attack.		
8	Proposed solution must be compliant with guidelines of MeitY for all their scoped services such as Data Lake, Management console, sandbox, logs and analytic services. Solution should be SOC-II type2+ and ISO/IEC 27001 compliant.		
9	All the necessary license to be quoted and supported for 5 years. Proposed solution and its associated services like management, sandboxing etc. must reside within India judiciary boundary.		
10	The proposed XDR solution, along with EDR component should be from a single OEM.		
11	The OEM must deploy such solution in a customer environment in India (50,000 end points or higher) & must be operational for last 2 years & more. The deployment has to be for Indian customer hosted within India cloud region having a resilient architecture (DC-DR sites).		
12	The proposed solution must be deployed in at least 5 customer environments in India, running successfully in a production environment.		
13	The offered OEM should not be debarred or blacklisted by any organizations of Govt/State Government/PSU/Public Sector Banks as on last date of bid submission		
14	The proposing solution OEM should have Development and Engineering center based in India.		
15	The proposed solution should have on-premises server hosted at customer's DC and DR to bridge the connections between customer's intranet (endpoints, server and network) and the cloud. No endpoint, server		

Sl	General Requirement	Compliance (Yes/No)	Offered Parameters
	or network device of the customer's intranet should directly connect to the cloud.		
16	The proposed solution should provide complete threat visibility i.e. End-to-end details of threats such as compromised IT assets, malware, IOCs / IOAs, tools, tactics and procedures.		
17	OEM should provide dedicated SaaS management instance with dedicated URL for the customer.		
18	The proposed solution must allow administrators to manage and control temporary exceptions for trusted devices if needed.		
19	The proposed solution must provide a dedicated tenant, ensuring complete isolation and data segregation, and not share with any other customer.		
20	The proposed solution should identify and protect customers' assets from known and unknown threats, including but not limited to zero-day, malware, ransomware, file always based and file-less attacks. Further, response action should be available to remediate the threats in real-time.		
21	The proposed solution should provide a unified console to view the entire chain of events linked to the threat across multiple channels like endpoint, server, cloud, network, etc.		
22	The proposed solution should provide details of tactics, techniques and procedures used by the attacker and provide mapping of threat / alerts to MITRE ATT&CK framework.		
23	OEM must be in the Gartner Market Guide for Digital Forensics and Incident Response Retainer Services in 2024 reports.		
24	The proposed solution should provide detailed information of system and network level activities to rapidly assess the nature and extent of an attack and subsequently initiate response activities in real-time.		
25	The proposed solution should provide a unified console for threat analysis, forensic analysis, threat hunting, investigation and threat response functionality.		
26	The proposed solution should have a single console for policy management of all the EPP, EDR, Exploit Protection, Anti-APT, Host Firewall, Identity Analytics, Device Control etc		
27	The proposed solution should provide RCA of the Incident in a stitched way, i.e. Endpoint and Firewall alerts which are related to same attack chain should be visualized in a single incident tree.		

SI	General Requirement	Compliance (Yes/No)	Offered Parameters
28	Proposed solution must have a unified management console for all action, policy, troubleshooting, threat hunting, Integration etc.		
29	The proposed solution must support all endpoint related task from unified management console for following, but not limited to: Generation of troubleshooting file, Agent Proxy configuration, Uninstallation of agent Agent status etc..		
30	The proposed solution must provide detailed data about the hardware, software, and operating system of each endpoint. This must include information such as: <ol style="list-style-type: none"> <li>1. CPU and memory specifications</li> <li>2. Installed software and versions</li> <li>3. Operating system details</li> <li>4. Network interfaces and configurations</li> <li>5. Disk usage and partitions</li> </ol>		
31	The proposed solution must support disk encryption management to enhance data security on endpoints using BitLocker and FileVault.		
32	The proposed solution must provide the capability to set specified agent proxy settings from the management console, allowing agents to communicate with the cloud via proxy. There must be no dependency on agent-level proxy settings.		
33	The proposed solution should have single console for below features : <ul style="list-style-type: none"> <li>- NGAV &amp; EDR</li> <li>- Threat Hunting</li> <li>- Forensic</li> <li>- Network Traffic Analytics</li> <li>- Historical Queries</li> <li>- Identity Analytics</li> <li>- Cloud Workloads &amp; Container Security</li> </ul>		
34	The proposed solution should be able to prioritize incidents/alerts by identifying and highlighting the alerts/threat that pose greater risk to the customer.		
35	The proposed solution should support detection of advanced malware, zero-day attacks and exploits without requiring signatures at endpoint, server, network and cloud.		
36	The provided solution should support static, dynamic, bare metal, network analysis & recursive analysis etc.		
37	Proposed solution should able to consume threat intelligence from third party in form of CSV or JSON, and should able to distribute crowdsourced threat intel from cloud based malware analysis service to firewall, endpoint agents.		

Sl	General Requirement	Compliance (Yes/No)	Offered Parameters
38	The proposed solution should provide remediation suggestions to assist security teams for remediation/containment of the threat identified in the customer's environment.		
39	The proposed solution should provide multi-factor authentication for logging in to the console.		
40	The proposed solution should be able to send alerts/notifications over email.		
41	The proposed solution should support the creation and configuration of role-based access control (RBAC) through the GUI console		
42	The proposed solution shall provide feature to generate, schedule, and view reports based on various parameters captured / stored. Out of the box reports should also be available.		
43	The proposed solution should provide minimum 30 day online raw log / telemetry data retention and minimum 180 days retention for alerts and incident related data (including applicable forensic data). Log retention (as mentioned) is applicable to all the components of the proposed solution.		
44	Proposed solution should have minimum 100 GB per day cloud-based storage capacity to ingest and store logs from 3rd party data sources like endpoints, servers, networks for correlation, stitching, analysis and present in single pane of visibility. Cloud based storage should be scalable to 1 TB per day or more by adding only license in future. The cloud storage should be in India.		
45	Proposed solution should have identity analytics to detect user/identity-based threats such as lateral movement, and it should have supervised and unsupervised learning capabilities.		
46	Proposed solution must have analytical capability but not to be limited to process, user/identity, device, Network, File, Registry, and Security alerts and should notify/alert as and when any anomaly is identified based on profiling, modeling, or benchmarking.		

SI	General Requirement	Compliance (Yes/No)	Offered Parameters
47	<p>The proposed solution is capable of Detection &amp; Prevention Capabilities Against Identity Theft Attacks Such Below:</p> <ul style="list-style-type: none"> <li>• SSO &amp; AD Session Hijacking</li> <li>• Data Exfiltration</li> <li>• Compromised Credentials</li> <li>• Compromised Devices</li> <li>• Privileged User Monitoring</li> <li>• Unconstrained Delegation</li> <li>• Enumeration (User, SMB, NetBIOS, DNS etc.)</li> <li>• The Printer Bug</li> <li>• Protection against Mimikatz to Extract the TGT</li> <li>• Pass the Ticket</li> <li>• Pass the Token</li> <li>• Pass the Hash</li> <li>• DCSync to Domain Compromise</li> <li>• Impossible traveler”</li> </ul>		
48	Proposed solution should have timeline view and 360 degree identity view with its user risk score.		
49	The proposed solution should support demonstration Of Impersonation, Risky User Activities, Credential Misuse, Impossible Travel etc.		
50	Solution should allow to query either behavior or IOC or any telemetry which is expected from agents, and it should not be dependent on agent status.		
51	The proposed solution should use machine learning to provide user / system risk score to assist security analysts in making informed decisions to remediate / block the threats.		
52	The proposed solution should provide querying mechanism in the console to enable threat hunting across different channels like endpoint, servers, network, cloud, etc.		
53	The proposed solution should detect malicious user activities including but not limited to stolen or misused credentials, credential harvesting, exfiltration, or brute-force attacks by applying AI/ML techniques		
54	The proposed solution should be scalable to incorporate customer's future requirements.		
55	The proposed solution should provide incident management functionality like adding comments on the incident, change status of incidents like Open, Closed and should support assigning of incidents to different team members within customer team		
56	The proposed solution should maintain audit logs including but not limited to user access, setting changes, and other configuration modifications		

Sl	General Requirement	Compliance (Yes/No)	Offered Parameters
57	<p>The proposed solution must provide the ability to automatically capture record and analyze wide array of endpoint parameters, behavior, execution, and subsequent events in order to assess system operations and enable threat hunting and incident forensic activities.</p> <p>Below is the minimum features from the proposed solution shall be capable of capture out of box</p> <ol style="list-style-type: none"> <li>1. Registry - Record full registry strings and modified registry string</li> <li>2. User Activity - Any user activities like threats on endpoint, process that tried to enumerate/query, set or change detailed information on endpoint system, like- PowerShell activities, scripted communication, encoded traffic etc.</li> <li>3. Activity - Investigation of threat's activities which helps administrators re-construct the events of the security incident from start to end without relying on any 3rd party component</li> <li>4. Processes and Services - Record process that launch any process or target to escalate privileges for specific programs and target to inject specific process through the allocation of memory or creation of remote threads on it. It must provide a linking of networking processes with their parent processes including the recent historical listing of processes for acquisition and analysis during the incident response.</li> <li>5. Software Changes - Forensics metadata related to changes pertaining to Operating System, driver and program installation, uninstall, patching and modification information must be captured and available</li> <li>6. In-memory Activities - In-memory activities associated with potentially malicious activity associated with processes and In-memory detailed assessment/Investigation using search in-memory using Yara files, IOC's etc</li> <li>7. Logon Activity - System, Application Experience, Security, AppLocker, PowerShell, Application, Windows Defender, Task Scheduler, Print Service, and Terminal Services event logs</li> <li>8. Process tracking and protection - recognize unique file executions and validate malicious process, alert and generate triage on such malicious processes detections</li> </ol>		

SI	General Requirement	Compliance (Yes/No)	Offered Parameters
58	Proposed solution must support Windows 7, 8, 10, and 11, windows Server 2008 to 2022 or latest. Supports Linux OS - Alma Linux, Amazon Linux/ Amazon Linux 2/ Amazon Linux 2023, CentOS, Debian, Oracle Linux, RedHat, Rocky Linux, SUSE, Talos Linux, Ubuntu. Also the proposed solution must support Ventura MacOS, Sonoma MacOS, Monterey MacOS, BigSur MacOS, Sequoia MacOS, latest and last two major builds, Android and IOS latest and last major release, Kubernetes (containers), and should have VDI support.		
59	The proposed solution should provide functionality to limit the access to specified IP addresses for accessing the console.		
60	The proposed solution shall have GUI based remote task manager as response capabilities. Live terminal should support features such as below: -File hash Information collection -Termination of the service -Download of binary -Addition of hash value to block list -Delete the file -Send the hash to get the verdict (TI integration) -Execute a python script -Execute a powershell script		
61	The proposed solution should have asset management functionality to maintain a central repository of all assets for correlation and identification of rogue devices.		
62	Proposed solution must allow administrator to allow USB/Removable device access based on time like minutes, hours, day without modifying any policy.		
<b>XDR - Endpoint and Server Security Component</b>			
63	The proposed solution must provide all capabilities (as per technical requirements of the customer) for threat detection and response in a single lightweight agent with minimal /no impact on performance of the endpoints and servers as well as minimal bandwidth requirements for communication with the on-premise server at DC/DR.		
64	The proposed solution should support collection of logs from third party security solutions like Active Directory, Firewall, Proxy, DNS, DHCP, O365 etc with any additional licenses included as part of proposed solution from Day 1		
65	The proposed solution must be able to detect and respond to cyber-threats on the endpoints and servers with artificial intelligence and machine learning capabilities that may be missed by traditional security solutions.		

Sl	General Requirement	Compliance (Yes/No)	Offered Parameters
66	The proposed solution must provide behavioral based cyber threat detection and prevention capabilities.		
67	It should support advanced querying language with support for wildcards, regular expressions, JSON, data aggregating, field, and value manipulation, merging of data from disparate sources, and visualization of data with ability for an analyst to easily pivot between views. In addition, it should support granular filtering and sorting capabilities.		
68	The proposed solution should provide insightful investigative capabilities, a rapid response for suspicious objects/activities and a centralized visibility across the all the endpoints and servers of the customer.		
69	The proposed solution should be able to monitor and protect endpoints and servers from threats regardless of their location like on-premise, cloud and roaming / remote.		
70	The proposed solution should provide endpoint agent self-protection to ensure no tampering / unauthorized modifications and should have password protection to disable configuration changes / uninstallation in an unauthorized manner.		
71	The proposed solution should have advanced machine learning capabilities and behaviour-based anomaly detection mechanism to detect cyber threats. It should be independent of signatures.		
72	<p>The Proposed solution must comprise of below minimum functionalities &amp; deliverables:</p> <ol style="list-style-type: none"> <li>Incident data search and investigations: Search historic and live systems for indicators</li> <li>Alert triage or suspicious activity validation: Workflow &amp; orchestrated Integration to and from EDR and external file/indicator validation services</li> <li>Suspicious activity detection: Automated threat-intelligence- based match and malicious behavior detection</li> <li>Threat hunting or data exploration: Link entities investigated across different systems and additional visualizations</li> <li>Stopping malicious activity: Centrally Monitor processes, UAC Logs, detect malicious artefacts and help remove files, prevent execution, conduct network isolation, Manual &amp; script based Remediation</li> <li>Stopping malicious activity: Centrally Monitor processes, UAC Logs, detect malicious artefacts</li> </ol>		

SI	General Requirement	Compliance (Yes/No)	Offered Parameters
	<p>and help remove files, prevent execution, conduct network isolation, Manual &amp; script based Remediation</p> <p>g. Incident Live Forensics: Root cause Analysis, Forensic Acquisition, Incident Investigation at scale</p> <p>h. Stacking data &amp; finding the unknown threats: Data Streaming, Data Analytics, Custom IOC sweeps, API access</p>		
73	<p>The proposed solution must have no dependency on signature based solution with typical use cases covered as below</p> <ul style="list-style-type: none"> <li>-IOC Detection (Malware &amp; Methodology TTP's),</li> <li>-Intelligence feed integration,</li> <li>-Custom IOC creation,</li> <li>-Triaging an alert,</li> <li>-Containment/Isolation of a threat/machine,</li> <li>-Tracking compromised user activity ,</li> <li>-Command-line visibility,</li> <li>-Investigating lateral movement,</li> <li>-Data staging and exfiltration,</li> <li>-Suspected anti-forensics activity</li> <li>-Investigating suspected rootkits &amp; backdoors</li> <li>-Data Acquisition</li> <li>- Live Forensics</li> <li>-Hunting exercise like Stacking data &amp; finding the unknown threats based on endpoint and server activity anomalies.</li> </ul>		
74	<p>The proposed solution should have 350+ Analytics based IOAs out of the box and also should not charge for any additional IOA rules that needs to be created</p>		
75	<p>The solution should have a remote Host Remediation shell access/CLI session feature available from the EDR console.</p>		
76	<p>The solution should be able to mitigate the impact of a compromised system with network isolation using workflow-driven containment to prevent lateral spread.</p>		
77	<p>The proposed solution must provide functionality for collection of forensics artifacts from the endpoints and servers on Windows and Mac OS systems.</p>		
78	<p>The proposed solution shall support the collection of forensic data using the same EDR agent without making any changes in the system (Endpoint Machine) configuration.</p>		
79	<p>The proposed solution shall have the capability to do enterprise-wide search and destroy across multiple endpoints with single search.</p>		

SI	General Requirement	Compliance (Yes/No)	Offered Parameters
80	The proposed solution should be able to detect and respond to exploit processes that are more complex than a simple signature or pattern.		
81	The proposed solution shall provide protection against exploits including MacOS, Windows, Linux (Ubuntu & Centos Flavours) and processes running in Linux Containers		
82	The proposed solution should have strong anti-evasion capabilities to ensure that no cyber-threat / attack in its pre-execution and execution stage goes undetected.		
83	The agent of the proposed solution must co-exist with any other software, application and Anti-Virus / Endpoint Protection solution on the endpoints and servers of the customer and provide seamless operation to provide extended detection and response functionality without any process crash, system crash or performance issue.		
84	The proposed solution should perform threat analysis of endpoints and servers to trace and block file-less malware, advanced persistent threats, browser-based attacks, zero-day attacks and anyknown or unknown attack / threat in the customer's environment.		
85	The proposed solution must provide threat hunting and response capability across all the endpoints and servers of the customer.		
86	The proposed solution must continuously collect, analyse and correlate data from the endpoints and servers with activities including file interactions, process execution, network traffic, registry change, user login, installed software, commands executed to identify and block malicious activities.		
87	The Proposed solution should support the forensic artifact collection from the start of Windows installation.		
88	The proposed solution should have feature to quarantine the endpoint and block all network communication (except with central management console) from/to the endpoint directly from the central console and allow investigation activities to be performed on the endpoint remotely. It should also provide option in central console to restore the network connectivity which was previously isolated / quarantined by the proposed solution.		
89	The proposed solution should support data acquisition from the unified console to conduct detailed in-depth analysis of the endpoint over a specified time-frame.		
90	The proposed solution should have capabilities for real-time detection and response to quickly detect,		

Sl	General Requirement	Compliance (Yes/No)	Offered Parameters
	investigate, and remediate the threat on the endpoint and servers.		
91	The proposed solution should provide investigation and threat containment by complete and continuous incident logging with all relevant fields required for investigation.		
92	The proposed solution should be able to identify and terminate malware process and threads in memory, repairing the registry, delete any dropped malware files, remove any services created by malware, restore files damaged by malware.		
93	The proposed solution should be able to identify all the endpoints and servers that are infected with the same threat and display the entire threat attack lifecycle in a single view.		
94	The proposed solution should have the capability to detect threats using AI and ML, prioritize incidents and provide immediate remediation of the threat at the endpoints and servers.		
95	The proposed solution should have advanced response options at the endpoints and servers including but not limited to isolation, network restoration, terminate process, delete file, block (IP, hash) & block specific ports.		
96	Behaviour monitoring must have thorough inspection capability to detect, and block compromised / malicious files. It should monitor for newly encountered program downloaded from various channels like web / email/ removable media.		
97	The proposed solution should provide real-time anti-exploit capabilities to protect customer's assets from exploit attacks including but not limited to memory corruption, logic flaw, malicious code injection/execution, application exploits prevention, DLL Hijacking, etc.		
98	The proposed solution should protect against exploits of unpatched OS and third-party application vulnerabilities and prevent execution of all unauthorized /malicious software, scripts, and dynamic-link libraries (DLLs).		
99	The proposed solution must identify and block privilege escalation attacks like rootkit, boot kit or any other such malwares and provide process monitoring mechanism.		
100	The proposed solution shall automatically submit unknown files to sandbox without the need of administrator intervention and it should support up to 1,000,000 sample uploads per day and up to 1,000,000 verdict queries per day and sandboxing should support static, dynamic, bare metal, network analysis & recursive analysis etc.		

SI	General Requirement	Compliance (Yes/No)	Offered Parameters
101	The proposed solution must be able to detect attacks & alert using methodology indicators such as understanding attacks loaded into memory to steal passwords, PowerShell commands usage with arguments run by an attacker for stealing credentials, lateral movement, privilege escalation, etc.		
102	The proposed solution should provide protection and recovery from threats like ransomware, malware, browser exploits, Advanced persistent threats or any new or anticipated threats. Ransomware protection must not be limited to specific ransomware behavior /variants.		
103	The proposed solution should support restoration of the endpoints and servers in case the endpoints / servers are infected by ransomware or by any other cyber-threat / attack.		
104	The proposed solution shall provide anti-ransomware capability through creation of decoy file and not using customer live file		
105	The proposed solution should have application blacklisting functionality to control execution of unauthorized or malicious applications in the customer's environment.		
106	The proposed solution should provide Pre and post compromise attack visibility (Root Cause Analysis). The root cause analysis methodology should have an interactive GUI with easy-to-use options.		
107	The Solution support Network Detection & Response (NDR) capability with necessary license in future : -Malicious Encrypted Traffic (Header Analysis) -North & South Malicious Traffic Monitoring Using AI (Data Exfiltration, C2C, DNS Tunneling etc.) -East & West Malicious Traffic Monitoring using AI (Lateral Movement) -Protocol Monitoring (DNS, NTLM, MSRPC, Kerberos, SSL/TLS, LDAP, IMAP etc.) -Identify Data Exfiltration Via Legitimate Protocols (DNS Tunneling, ICMP Tunneling). -Identify And Block Usage Of Common Attack Tools (Metasploit, Empire, Cobalt Etc.) -Suspicious Network Activity within Cloud		
108	The Proposed solution should support backward and forward matching of IOCs and Custom Behavioral Indicators.		
109	The proposed solution should have the capability to inspect and block attacks which occur in encrypted manner.		

Sl	General Requirement	Compliance (Yes/No)	Offered Parameters
110	The proposed solution should provide chronological events that happened on the endpoint which includes system as well as user activities.		
111	The proposed solution should be able to detect and respond to the advanced threats which come through client-side executable files, PDF files, Flash files, MS Office files, Images, Archives (zip, rar, 7zip), RTF files and/or other objects or file types.		
112	The agent of the proposed solution should continue to enforce the policies whether the management server is available or not i.e. the agent should work in offline mode as well.		
113	The proposed solution should allow to perform all configurations from the central management console including but not limited enabling/disabling agents, selecting and applying new policies, creating custom policies, reports.		
114	The proposed solution should have the capability for sandbox analysis of suspicious and malicious files along with AI/ML based malware and threat detection techniques.		
115	The proposed solution should automatically perform sandbox analysis of suspicious files without manual intervention.		
116	The proposed solution should provide secured remote connection on target endpoints / servers for investigation and execute commands / scripts centrally without requiring physical access to the endpoint / server.		
117	The proposed solution should be able to terminate an active malicious process on a specific endpoint / server or on all affected endpoints / servers.		
118	The proposed solution should support response actions on a target endpoint / server or on all affected endpoints / servers.		
119	The proposed solution should support discovery of rogue devices present in the network where current EDR agent is not installed		
120	The proposed solution must provide live query to the endpoints and servers to assist forensics investigations.		
121	Solution must support automated stitching of telemetry from endpoint, server, network etc., which is require for analysis and present it in single pane of visibility, and it should support noise cancellation (removing unwanted binaries, dll from visualization chain).		

SI	General Requirement	Compliance (Yes/No)	Offered Parameters
122	Proposed solution should able to visualized client relational database directly to log repository for query using open database connectivity for MySQL, PostgreSQL, MSSQL, and Oracle etc.		
123	The proposed solution must collect host firewall logs to provide comprehensive visibility into network traffic and security events on endpoints. These logs must be used to monitor and analyze firewall activity, such as blocked or allowed connections, and help in identifying potential security threats.		
124	The proposed solution must allow security teams to combine related incidents into a single incident. This must help in reducing the number of alerts and provide a more comprehensive view of an attack or threat.		
125	The proposed solution must incorporate automated XDR threat correlation and log stitching capabilities, aggregating data from third-party security solutions (e.g., firewalls, email security) to facilitate incident response, thereby eliminating manual queries and data ingestion into the data lake.		
126	Scheduled Queries - The proposed solution must allow administrators to set up queries that run at specified intervals. These queries must be used to automate the collection and analysis of data, helping security teams stay on top of potential threats without manual intervention.		
127	The solution must have the capability to protect systems within an air-gapped network, utilizing in-built broker components from the same OEM. Additionally, the solution should not rely on third-party protection extensions, ensuring a self-sufficient and secure architecture.		
128	The proposed solution should provide a unified platform that enables security teams to run a root cause analysis, investigate the threat and respond to the threat to protect customer's assets at all times.		
129	The proposed solution should allow investigative work to continue on the isolated / quarantined device without allowing malicious activity to spread.		
130	The proposed solution should support adhoc and scheduled scanning of endpoints and servers, apart from real-time threat detection and protection functionality. There must not be any dependency on third-party systems or APIs to run the scans. If scheduled scans require a third-party device with API configuration, this must be clearly specified.		

Sl	General Requirement	Compliance (Yes/No)	Offered Parameters
131	The proposed solution should collect endpoint, file, process, user activity and network traffic in a fully self-sustained manner and eliminate the need of manual configuration of rules or policies.		
132	All binaries / updates from the OEM that are downloaded and distributed must be signed and signature verified during runtime for enhanced security.		
133	The proposed solution should reverse destructive data event including but not limited to ransomware. It should also recover files that were deleted or encrypted as part of an attack and restore files to their pre-attack state.		
134	The proposed solution should have the functionality for endpoint and server agent updates directly from the central management console.		
135	The proposed solution should inspect the network connections from / to the endpoint for any suspicious / malicious activity and block any such connection to prevent the customer IT infrastructure at all times.		

#### 19.5.4. Specification for Printer

Sl	Specification	Details	Compliance(Yes/No)	Offered Parameters
	<b>Make:</b> <b>Model:</b>			
1	<b>Functions</b>	Print, Copy, Scan (Mono Laser)		
2	<b>Print technology</b>	Laser, Monochrome		
3	<b>Print speed</b>	Up to ~40 pages per minute (A4)		
4	<b>Monthly duty cycle</b>	Up to 80,000 pages		
5	<b>Memory</b>	512 MB standard		
6	<b>Processor speed</b>	1,200 MHz		
7	<b>Paper handling / media sizes</b>	Supports A4 (and various smaller sizes) in standard trays.		
8	<b>Duplexing</b>	Automatic two-sided printing (duplex) included		
9	<b>Connectivity</b>	USB, Ethernet network, WiFi		
10	<b>Operating systems supported</b>	Windows, Mac, Linux		
11	<b>Warranty</b>	3-year on-site		

**19.5.5. Specification for Penetration Testing Tools (Software)**

**19.5.5.1 Burp Suite Professional with 3 Year License**

Sl	General Requirement	Compliance(Yes/No)	Offered Parameters
1	Log, intercept, and manipulate HTTPS and WebSocket traffic right out of the box with Burp's built-in browser and proxy.		
2	Automatically map the attack surface with the industry's leading crawler.		
3	Expose hidden attack surface with auto-enumeration of static and dynamic URLs and parameters.		
4	Manage recon data in a target site map.		
5	Easily detect otherwise invisible vulnerabilities with out-of-the-box tools for out-of-band testing (OAST) .		
6	Simplify testing for DOM-based vulnerabilities with DOM Invader.		
7	Assess token strength to test the quality of randomness in data items.		
8	Work with binary HTTP/2 requests in a familiar, HTTP/1-like format, and seamlessly alternate between protocols with Burp's unrivalled HTTP/2 support.		
9	Conduct faster brute-forcing and fuzzing with custom sequences of HTTP requests and payload sets.		
10	Capture, filter, and query automated attack results.		
11	Easily generate CSRF proof-of-concept attacks.		
12	Passively scan as you browse, or perform active scans on individual URLs and specific inputs.		
13	Automatically modify HTTP messages with match and replace rules for both responses and requests.		
14	Scan your applications using a built-in browser , which navigates complex JavaScript-heavy apps and SPAs, just like a user.		
15	Scan OpenAPI, GraphQL, and SOAP APIs based on a definition file, either discovered during a crawl or uploaded manually.		
16	Fuel vulnerability coverage with logic from PortSwigger Research .		
17	Quickly create custom scan checks ( BChecks ) using a simple, purpose-built language.		
18	Scan privileged areas of target applications with authenticated scanning.		

Sl	General Requirement	Compliance(Yes/No)	Offered Parameters
19	Conquer client-side attack surfaces with the built-in JavaScript analysis engine.		
20	Configure scan behavior to customize what you audit, and how.		
21	Deep-dive message analysis with the feature-rich HTTP editor.		
22	Explore the unrivalled BApp store for community-created extensions.		
23	Create custom extensions with the Montoya API .		
24	Customize Burp Suite using small snippets of Java with Bambdas .		
25	Convert between various encodings with Hackvertor .		

#### 19.5.5.2 Metasploit Pro with 3 Year License

Sl	General Requirement	Compliance(Yes/No)	Offered Parameters
1	Manual Exploitation		
2	Anti-virus Evasion		
3	IPS/IDS Evasion		
4	Proxy Pivot		
5	Post-Exploration Modules		
6	Session Clean Up		
7	Credentials Reuse		
8	Social Engineering		
9	Payload Generator		
10	Quick Pen Testing		
11	VPN Pivoting		
12	Vulnerability Validation		
13	Phishing Wizard		
14	Web App Testing		
15	Persistent Sessions		
16	Import and scan data		
17	Discovery Scans		
18	MetaModules		
19	Nexpose Scan Integration		
20	Bruteforce		
21	Task Chains		
22	Exploitation Workflow		
23	Session Rerun		
24	Task Replay		
25	Project Sonar Integration		
26	Session Management		

27	Credential Management		
28	Team Collaboration		
29	Web Interface		
30	Backup and Restore		
31	Data Export		
32	Evidence Collection		
33	Reporting		
34	Tagging Data		
35	Exploit		
36	Auxiliary		
37	Payload		
38	No operation payload (NOP)		
39	Post-exploitation module		
40	Encoder		

### 19.5.5.3 Cobalt Strike Pro with 3 Year License

Sl	General Requirement	Compliance(Yes/No)	Offered Parameters
1	Simulates real cyberattacks for training and defense testing.		
2	Customizes network traffic to look like normal activity.		
3	Provides stealthy backdoor access through Beacon agents.		
4	Offers tools for privilege escalation and credential theft.		
5	Enables teamwork with shared red-team infrastructure.		
6	Works with other hacking frameworks like Metasploit.		
7	Supports automation with scripting for repeat tasks.		
8	Beacon provides several communication channels to reduce the risk of being identified.		
9	Networks can be egressed using HTTP, HTTPS, and DNS.		
10	Peer-to-peer Beacon connections can be established via TCP, or via named pipes using SMB.		
11	Users are given control to create payloads that meet their specific requirements.		
12	Browser Pivoting can be used to bypass two-factor authentication and access websites as the target, via the attacker's own browser.		
13	Targeted phishing emails for network infiltration, with options for email templates, custom messages, and social engineering package attachments. Once sent, users can track who clicks.		
14	Generate a wide variety of payloads that can be tailored to suit the needs of the engagement.		

**19.5.6. Project Citation Format**

a)	Project Name:	
b)	Value of Contract/ Work Order (In INR):	
c)	Name of the Client:	
d)	Project Location:	
e)	Contact person of the client with address, phone and e-mail:	
f)	Project Duration:	
g)	Start Date (month/year):	
h)	Completion Date (month/year):	
i)	Status of assignment: Completed / Ongoing (if it is on-going, level of completion)	
j)	Narrative description of the project with scope:	
k)	List of Services provided by your firm/company:	

**NB:-**

Please attach supporting documents like Workorder , Completion Certificate Etc.  
This should be part of Pre Qualification – Cum – Technical Bid

## 19.6. Form 5: Letter of Proposal

To,

The General Manager (Admn)  
Odisha Computer Application Centre  
Plot No. - N-1/7-D, Acharya Vihar  
P.O.- RRL, Bhubaneswar - 751013  
EPBX: 0674-2567280/2567064/2567295  
Fax: +91-0674-2567842

**Subject:** Submission of the Bid Proposal for against RFP No >

Dear Sir/Madam,

We, the undersigned, hereby submit our Proposal against your Request for Proposal floated vide RFP Ref: OCAC-CERT-INFRA-0003-2025 -26004, Dated 07/01/2026, through <https://enivida.odisha.gov.in>

We hereby declare that all the information and statements made in this Proposal are true and accept that any misinterpretation contained in it may lead to our disqualification.

We undertake, if our Proposal is accepted, to initiate the Implementation services related to the assignment not later than the date indicated in Fact Sheet.

We agree to abide by all the terms and conditions of the RFP document. We would hold the terms of our bid valid for 180 **days** as stipulated in the RFP document.

We understand you are not bound to accept any Proposal you receive.

Yours sincerely,

Authorized Signature [*In full and initials*]: \_\_\_\_\_

Name and Title of Signatory: \_\_\_\_\_

Name of Firm: \_\_\_\_\_

Address: \_\_\_\_\_

Location: \_\_\_\_\_ Date: \_\_\_\_\_

**19.7. Form 6: Undertaking on Authenticity of IT Hardware / Software & peripherals**

(To be filled by the bidder (On Rs. 100/- Non-judicial stamp paper)

To

The General Manager (Admn),  
Odisha Computer Application Centre  
Plot No. - N-1/7-D, Acharya Vihar  
P.O. - RRL, Bhubaneswar - 751013  
EPBX: 0674-2567280/2567064/2567295  
Fax: +91-0674-2567842

Reference: OCAC-CERT-INFRA-0003-2025 -26004, Dated 07/01/2026

This has reference to the items being supplied/ quoted to you vide our bid ref. no. : OCAC-CERT-INFRA-0003-2025 -26004, Dated 07/01/2026

We hereby undertake that all the components/ parts/ assembly/ software / service used in the equipment shall be genuine, original and new components /parts/ assembly/ software from respective OEMs of the products and that no refurbished/ duplicate/ second hand components/ parts/ assembly/ software are being used or shall be used. In respect of licensed operating system, we undertake that the same shall be supplied along with the authorized license certificate with our name/logo. Also, that it shall be sourced from the authorized source for use in India.

In case, we are found not complying with above at the time of delivery or during installation, for the equipment already billed, we agree to take back the equipment already supplied at our cost and return any amount paid to us by you in this regard and that you will have the right to forfeit our EMD/PBG for this bid or debar/ black list us or take suitable action against us.

Authorized Signatory

Name:

Designation:

**19.8. Appendix II: Commercial Proposal Templates**

**19.8.1. Form 7: Covering Letter**

< Location, Date >

To,

The General Manager (Admn)  
Odisha Computer Application Centre  
Plot No. - N-1/7-D, Acharya Vihar  
P.O.- RRL, Bhubaneswar - 751013  
EPBX: 0674-2567280/2567064/2567295  
Fax: +91-0674-2567842

**Subject:** Submission of the Financial bid for OCAC-CERT-INFRA-0003-2025 -26004, Dated  
07/01/2026

Dear Sir/Madam,

We, the undersigned, hereby submit our Financial Proposal against your Request  
for Proposal floated vide RFP no OCAC-CERT-INFRA-0003-2025 -26004, Dated  
07/01/2026

Our attached Financial Proposal is for the sum of [*Amount in words and figures*] along with  
applicable taxes & duties.

Our Financial Proposal shall be binding upon us, up to expiry of the validity period of the  
Proposal, i.e., [*Date*].

We understand you are not bound to accept any Proposal you receive.

We remain,

Yours sincerely,

Authorized Signature:

Name and Title of Signatory:

Name of Firm:

Address:

**19.8.2. Form 8: Financial Proposal**

Annexure -A							
SL. No.	Line Item Description	UOM	Qty (A)	Unit Price (B)	Total Price (C= A*B)	Tax (D)	Grand Total Price (E= C+D)
1.	Work Station Computers	No.s	20				
2.	27inch Curved Monitor	No.s	36				
3.	Laptop	No.s	1				
4.	Burp Suite Professional with 3 Year License	No.s	1				
5.	Metasploit Pro with 3 Year License	No.s	1				
6.	Cobalt Strike Pro with 3 Year License	No.s	1				
7.	Printer	No.s	1				
8.	XDR	No.s	50				
<b>Grand Total Cost</b>							
<b>Grand Total Cost (Amount quoted in words) : - Rupees</b>							

Annexure -B (Buy-Back Materials)					
SL.No.	Line Item Description	UOM	Qty (A)	Unit price (B)	Total Price C= A*B
1.	Work Station Computers without HDD (HP 280 Pro G6 MT i510400 8GB) Including Key Board & Mouse	No.s	17		
2.	27 inch Curved Monitor (Samsung Color Display Unit, Model Code: LC27T550FDWXXL)	No.s	33		
<b>Grand Total Cost</b>					
<b>Grand Total Cost (Amount quoted in words) : - Rupees</b>					

<b>Annexure-C (Total Composite Bid Value)</b>		
<b>SL. No.</b>	<b>Line Items</b>	<b>Total Cost</b>
<b>1.</b>	Annexure A	
<b>2.</b>	Annexure B	
<b>3.</b>	Annexure C	Annexure A (minus) Annexure B
<b>Grand Total Cost</b>		
<b>Grand Total Cost (Amount quoted in words) : - Rupees</b>		

*Authorized Signatory with Official Seal*

**NOTE :-**

- Prices shall be quoted inclusive of all taxes, duties, freight and forwarding and cost of labour for installation in Indian Rupees i.e INR
- The composite lowest commercial bid Quoted by Bidder at Annexure- C is declared as L1 Bidder and the project is awarded to that bidder
- Printed brochures of items quoted should be enclosed.
- The bidder should mention the warranty period against all manufacturing defects.

## 19.9. Appendix III: Templates

### 19.9.1. Form 09: Performance Bank Guarantee (PBG)

To,

The General Manager (Admn)  
Odisha Computer Application Centre  
Plot No. - N-1/7-D, Acharya Vihar  
PO: - RRL, Bhubaneswar - 751013  
EPBX: 0674-2567280/2567064/2567295  
Fax: +91-0674-2567842

Whereas, << name of the supplier and address >>(hereinafter called “the Bidder”) has undertaken, in pursuance of contract no. << insert contract no. >> dated. << insert date >> to provide Implementation services for << name of the assignment >> to OCAC (hereinafter called “the beneficiary”)

And whereas it has been stipulated in the said contract that the Bidder shall furnish you with a bank guarantee by a recognized bank for the sum specified therein as security for compliance with its obligations in accordance with the contract;

And whereas we, << name of the bank >> a banking company incorporated and having its head /registered office at << address of the registered office >> and having one of its office at << address of the local office >>have agreed to give the supplier such a bank guarantee.

Now, therefore, we hereby affirm that we are guarantors and responsible to you, on behalf of the supplier, up to a total of Rs.<< insert value >> (Rupees << insert value in words >> only) and we undertake to pay you, upon your first written demand declaring the supplier to be in default under the contract and without cavil or argument, any sum or sums within the limits of Rs. << insert value >> (Rupees << insert value in words >> only) as aforesaid, without your needing to prove or to show grounds or reasons for your demand or the sum specified therein.

We hereby waive the necessity of your demanding the said debt from the Bidder before presenting us with the demand.

We further agree that no change or addition to or other modification of the terms of the contract to be performed there under or of any of the contract documents which may be made between you and the Bidder shall in any way release us from any liability under this guarantee and we hereby waive notice of any such change, addition or modification.

This Guarantee shall be valid until << Insert Date >>)

Notwithstanding anything contained herein:

- I. Our liability under this bank guarantee shall not exceed Rs<< insert value >>(rupees << insert value in words >> only).
- II. This bank guarantee shall be valid up to << insert expiry date >>)
- III. It is condition of our liability for payment of the guaranteed amount or any part thereof arising under this bank guarantee that we receive a valid written claim or demand for payment under this bank guarantee on or before << insert expiry date >>) failing which our liability under the guarantee will automatically cease.

(Authorized Signatory of the Bank)

Seal:

Date: